

★★★★★ by Judith Cutler on 2017-11-09

As always, I received excellent care from Dr. Cook, Michelle and the staff. Judy Cutler

NPS:

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★★★★★ by Crystal Bashline on 2017-11-03

Great people , excellent care. Treat you like a person not just a patient.

NPS:

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★★★★★ by Robert Wright, Jr. on 2017-11-03

Great people very pleased as always

NPS:

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★★★★★ by Sharon Yanaitis on 2017-11-02

A very pleasant experience going to the dentist. Jessica is friendly,knowledgeable and makes you feel comfortable. Dr Cook is fantastic and makes your dentist visit fun. Love both of them.!!

NPS:

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★★★★★ by Katherine Hughes on 2017-11-01

New patient, first visit. Dr. Cook and staff were welcoming and professional. Hygienist was thorough and efficient. Office was clean and dental equipment / supplies to best of my knowledge were not dated. Overall, excellent dental experience. My family of four will be using Smithfield Family Dentistry for our dental needs.

NPS:

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★★★★★ by Piero Wong on 2017-10-26

Always a friendly and calming experience

NPS:

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★★★★★ by Gertina Sorrells on 2017-10-26

I enjoy going to see the friendly people at Smithfield Family Dentistry. They care about you and what you have been doing over the past six months. Dr. Cook is so caring and takes time to talk about your mouth and what is going on with us. May God Bless and keep each one as they work with they people in Smithfield and surrounding area.

NPS:

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★★★★★ by Robert Lockhart on 2017-10-24

Had my 6 month cleaning yesterday, and as usual Christy did an awesome job. She is always gentle and very thorough. Thanks Christy!

NPS:

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★★★★★ by Anon on 2017-10-20

Excellent, prompt service by caring, polite technicians in clean, comfortable surroundings.

NPS:

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★★★★★ by Ronnie Phillips on 2017-10-19

As always, a pleasant experience.

NPS:

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★★★★★ by Mary-Margaret Fisher on 2017-10-18

As always... a wonderful staff and dentist!

NPS:

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★★★★★ by Norma Burks on 2017-10-07

This was my first experience with Smithfield Family Dentistry. The staff was very friendly and welcoming. I felt the medical care from the x ray technician, dental hygienist and Dr. Cook was extensive and professional.

NPS:

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★★★★★ by Paula Cole on 2017-10-03

Professional courteous. I recommend you to all I meet

NPS:

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★★★★★ by Mary Keeylen on 2017-09-29

They are family

NPS:

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★★★★★ by Sara Barnes on 2017-09-28

Always have a wonderful experience at Smithfield Family Denistry.

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★★★★★ by Ronald Mavin on 2017-09-25

My hygienist was extremely proficient and professional. She fully explain any concerns and was especially concern about my comfort.

NPS:

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★★★★★ by James Warren on 2017-09-21

Very good cleaning and dental assessment.

NPS:

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★★★★★ by Sharon Allen on 2017-09-19

Dr. Cook and staff are extremely professional, pleasant and provide exceptional dental care. I am so glad that my husband and I changed dentists. Jessica is the BEST!! And... they have Direct TV :) Keep up the great work guys!!!

NPS:

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★★★★★ by Kayla Edwards on 2017-09-19

Great service and nice employees.

NPS:

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★★★★★ by Roger Cramer on 2017-09-12

Very professional group. The exams are very thorough.

NPS:

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★★★★★ by Roger Cramer on 2017-09-12

Very professional group. The exams are very thorough.

NPS:

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★★★★★ by Randolph Pack on 2017-09-07

Dr. Cook is a fine dentist! His shots to numb me are never even felt. Great visit with a friendly, welcoming staff. Highly recommend!

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★★★★★ by Dan Vial on 2017-09-06

Great experience, as usual.

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★★★★★ by Lee Hawley on 2017-09-03

Recently switched to Smithfield Family Dentistry and I absolutely LOVE them. Everyone there is extremely friendly and really make you feel at home. I've already recommended them to a few friends and will continue to do so.

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★★★★★ by Wallace Strader, Jr on 2017-09-02

Everything was fine.

NPS:

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★★★★★ by Ellen Kremer on 2017-08-29

The staff and Dr Cook are always so personable. They take their time with me, thoroughly explain everything and give me options regarding procedures. The office is impeccably clean, staff is knowledgeable and hygienic practice is exceptional. I get reminders on appointments (which is helpful) and quick answers to questions regarding insurance & billing. My family have been coming here every 6 months for 13 years. It's the best dental practice we've been to and we've lived in my areas.

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★★★★★ by Bradley Mason on 2017-08-28

I always appreciate the friendly staff and great care I receive at SFD! I have been going there for 13 years now and having moved all over the country and had many Dental Care Providers this is by far the best. Jessica is by far the best dental hygentist I have ever had - she is very efficient and gentle in her care.

NPS:

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★★★★★ by Linda Frey on 2017-08-24

Informative personal attention.

NPS:

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★★★★★ by Anon on 2017-08-24

Office clean and staff are friendly and smile easily.

NPS:

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★★★★★ by Meredith Parks on 2017-08-24

Great experience! Enjoyed the staff and dentist.

NPS:

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★★★★★ by Joyce Gordon on 2017-08-22

The office staff was very friendly and helpful. My dental exam and cleaning was very thorough and well done. I had a very good experience for my first time there and will continue using them for my dental care.

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★★★★★ by Mary Cole on 2017-08-19

Smithfield Family Dentistry always given me excellent service and care.

NPS:

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★★★★★ by Maygen Flynn on 2017-08-19

By far my favorite dentist!

NPS:

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★★★★★ by James Phillips on 2017-08-18

Always enjoy and met new staff who are equally great. Candice, as usual was professional and thorough. Great visit with staff and patrons of this dentistry.

NPS:

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★★★★★ by Joseph Riley, Jr on 2017-08-18

Great dental staff and the old dentist is all right too!

NPS:

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★★★★★ by Kenneth Kaplan on 2017-08-15

quick and efficient

NPS:

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★★★★★ by Lanford Pritchett on 2017-08-14

Friendly staff, punctual and helpful.

NPS:

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★★★★★ by Amy Witten on 2017-08-08

What a wonderful staff! Very professional and friendly. They really seem to care about you as a whole person and not just your teeth. It's actually a pleasant experience to go to the dentist!

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★★★★★ by Thomas Wunder on 2017-08-03

I informed the tech. That my teeth were sensitive to the ultra sound. She did a tremendous job of cleaning my teeth the good ole fashion way!

NPS:

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★★★★★ by Amber McHugh on 2017-08-01

I suffer from dental anxiety. Dr. Berger talked me through every step of the process and made sure I was completely comfortable. It was one of the best dental experiences I've ever had.

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★★★★★★ by Richard VanHoorebeck on 2017-07-29

Great service. Just as it has been for years.

NPS:

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★★★★★★ by Stephen Stahl on 2017-07-29

Great People and Great Facility. No Fear Dentistry.

NPS:

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★★★★★★ by Raymond Deplatchett on 2017-07-27

Excellent visit, as usual!

NPS:

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★★★★★★ by Nolan Southard on 2017-07-20

Dr. Cook and the staff are all wonderful! Nolan was so nervous about getting dental work done and everyone was patient, caring, and reassuring. He had a wonderful experience!

NPS:

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★★★★★★ by William Holleman on 2017-07-17

love the folks and the service !!

NPS:

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★★★★★ by David Nicholas on 2017-07-14

Outstanding in every way!

NPS:

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★★★★★ by Henrietta Kaplan on 2017-07-13

Wonderful experience all around!

NPS:

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★★★★★ by Kenneth Kaplan on 2017-07-13

Great service

NPS:

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★★★★★ by Bruce Morris on 2017-07-12

Polite, courteous staff! I was greeted and waited on promptly.

NPS:

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★★★★★ by John Wandling on 2017-07-12

I have been a patient of Dr Cook for about fifteen years and he and his staff have provided excellent service consistently over that time. Smithfield Family Dentistry has a pleasant, welcoming staff and provides a friendly environment that makes a trip to the dentist (almost) a pleasure. More importantly, though, their knowledge and professional care have helped me keep most of my natural teeth as I age into my seventies. I highly recommend Smithfield Family Dentistry.

NPS:

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★★★★★ by James Bonney on 2017-07-11

Pleasant experience

NPS:

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★★★★★ by Theodore Hoagland on 2017-07-02

We have been customers, if not 12 plus years, close to that time frame. Smithfield Dentistry meets their commitment by keeping their side of the appointment. Very little if any wait time. The Dentist Hygienist is personable and thorough, followed an assessment and comment from Dr. Cook.

NPS:

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★★★★★ by Matthew McEaney on 2017-06-30

Always a great experience at Smithfield Family Denistry. I would recommend Dr. Cook to anyone looking for a dentist.

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★★★★★ by David Newton on 2017-06-29

Doctor Cook and his staff are a pleasure to deal with. Each of them are professional and make a person feel comfortable.

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★★★★★ by Anon on 2017-06-23

Easy, painless (usually). Great staff!

NPS:

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★★★★★ by Ricardo Solis on 2017-06-22

Great dental practice. Recommend to all looking for a dental home. All team members were warm and welcoming. Had a great cleaning with a hygienist that was thorough and gentle. I also had a filling replaced by Dr. Cook. He's quick with a smile and a laugh and I didn't feel a thing. Highly recommend.

NPS:

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★★★★★ by Beatrice Wise on 2017-06-21

Experience was great. No issues.

NPS: N/A

★★★★★ by Jerry Franklin on 2017-06-16

Professional and courteous in all aspects.

NPS:

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★★★★★ by Anon on 2017-06-14

Everyone in the office is extremely friendly and professional. Dr. Cook is the best!!

NPS:

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★★★★★ by Ananda Southard on 2017-06-14

Friendly staff. Comfortable office. Quality care.

NPS:

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★★★★★ by Patricia Wirth on 2017-06-10

The overall dental experience was fine as always. However, I find it deeply offensive to be confronted with Fox News whenever I walk into the office. Dr Cook, please respect ALL your patients and tune into a non- political channel.

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★★★★★ by Margaret Cress on 2017-06-08

Dr. Cook and his staff are extremely attentive and customer-service oriented. They are professional and focused on the patients needs. Their appointment reminder system is excellent and the office staff are courteous and accommodating . Together they all go the extra mile to make the experience positive and satisfying. I would highly recommend Dr. Cook and his staff for all dental needs.

NPS:

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★★★★★ by Anon on 2017-06-08

Professional staff

NPS:

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★★★★★ by Lloyd Enix Jr. on 2017-06-06

Very professional and nice people

NPS:

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★★★★★ by Earlene Sprouse on 2017-06-01

Careful, competent service

NPS:

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★★★★★ by Novella Eley on 2017-05-31

Have been with Dr. Cook for about 3 or 4 years now and it is always a pleasure. When I go in for my dental work my hygienist is a very warm and caring person. She takes time to explain to my any of my concern.I would like to tell Candis to keep up the good work.

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★★★★★ by Anon on 2017-05-25

I've always been amazed by Dr. Cook. I mean just looking at him, you realize, he's "THE MAN". He's so very well read and smart. I always come home and share with my wife the new things I've learned from Dr. Cook. I realize I'm not a smart man. In fact, my wife reminds me of this fact on a daily basis. I'll ask her questions and I often get called names in response. But I'm really pondering things. Pondering things like am I really a smart a-- or a dumba--. Pondering things like how are my wife's first 5 children really mine? The youngest was 4 years old when I met her playing Mrs. Pac Man at the mall arcade. Again, I'm not a smart guy but I really thought I heard in my high school health class that it took just over 9 months for the swimmer to meet the egg and make the baby magic happen. But I digress. Thankfully she keeps me grounded in the human world. Although not like Dr. Cook. He's like an angel sent from above. But my visit today confirmed just how talented he is. It began when he walked into the examination room clearly hobbled. It wasn't football player concussed hobbled but something was off. Immediately I was concerned. Mind you, not concerned for my safety, but concerned for Dr. Cook's well being. Then he shared. His eye was swollen due to an unfortunate encounter with his bee's. Let me say that again, Dr. Cook is a beekeeper. Wow...I'm barely able to hold down a nearly part time job at the local landscaper, and Dr. Cook raises bees in addition to his life-saving dental duties!!! He has a beekeeper's hat and veil!!!! My wife won't even allow me to have my own wallet but Dr. Cook has several bee hives!!! They even make honey!!!! Like real honey!!!! Again I digress. My dental visit today was just amazing. Once he got settled on his stool and realized there were no teeth in my nose (Thanks Candace for reorienting him!!!)- he was off and running, The care and concern that Dr. Cook displays is admirable. He knows the names of my 13 children better than I do! If you don't see Dr. Cook for all of your dental needs, I ask you this one question- could your current dentist treat you with only one eye open?

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★★★★★ by Earlene Sprouse on 2017-05-18

Competent caring service.

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★★★★★ by Anon on 2017-05-18

I had a wonderful experience. Jessica performed my cleaning, and I couldn't be happier. She presented a healthy, comfortable environment and was very gentle in her procedures. From the moment I waded in the door, the professionalism of the patient coordinator coupled with the soft touch of the Hygienist made this visit second to none.

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★★★★★ by Joseph Krieger on 2017-05-16

Excellent as always!!!! Michelle is the best.

NPS:

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★★★★★ by David Maltby on 2017-05-16

The entire staff from Dr, Cook to the hygienist to the receptionist always are friendly and courteous.

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★★★★★ by James Clark on 2017-05-15

I moved to the area a while ago and chose this dental practice on the basis of a friend's recommendation. My first visit, for a routine cleaning and dental exam, was a week ago. I had an excellent experience! Dr. Cook's office staff were very welcoming and my dental hygienist, Candace, did a great job. Actually looking forward to my next appointment in about six months. I highly recommend Smithfield Family Dentistry!

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★★★★★ by William Gwaltney on 2017-05-12

Excellent, gentle dentist. I am well pleased with treatment and results Caring, helpful nurses. Reasonable prices. Can get quick appointment. Atwill Gwaltney

NPS:

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★★★★★ by Angela Ebel on 2017-05-11

This dental practice is the BEST! We are so lucky to have them in Smithfield!!!!

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★★★★★ by Marilyn Curtin on 2017-05-10

My appointment was @ 11:00. I didn't have to wait one minute before I was called. I was greeted warmly by several staff members. I received excellent care and attention while I there. It's the most efficiently run medical office we deal with. Always look forward to visiting with Dr. Cook and his fantastic staff.

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★★★★★ by Dana Cyphert on 2017-05-08

Always friendly and on time.

NPS:

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★★★★★ by Lynette Ross on 2017-05-05

Best practice and staff around!!

NPS:

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★★★★★ by Anon on 2017-05-02

Office is flexible with scheduling appointments. Dental hygienist was gentle and thorough with cleaning.

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★★★★★ by Darrell Rickmond on 2017-04-29

Cant say enough good things about Smithfield family dentistry. Nice clean office. Very friendly staff. They never keep me waiting around either. I get called back almost as soon as i walk in the door. They take the time to thouroughly evaluate your dental health and provide you with a quality cleaning. Plus They always take the time to ask if youve had any problems with your teeth and if anything has been bothering you, and if you do have they do what it takes to alleviate any issues. In my experience in going to Smithfield family dentistry for the past 5 years i feel like the staff goes above and beyond to ensure your well taken care of.

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★★★★★ by Arlene Anderson on 2017-04-26

It is always a pleasant experience at Dr Cook's office.

NPS:

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★★★★★ by Lynette Ross on 2017-04-21

Always a pleasant experience. Best DDS and staff around. My hygienist is the best and always a pleasure to see. Would recommend this practice to everyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Knight on 2017-04-21

Excellent PATIENT service!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Ebel on 2017-04-21

I would never go anywhere else. Everyone is so smart and professional. Smithfield is lucky!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kenneth Kaplan on 2017-04-20

Excellent treatment.

NPS:

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★★★★★ by Linda Frey on 2017-04-19

Pleasant, professional staff providing personalized care.

NPS:

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★★★★★ by Judith Cutler on 2017-04-15

As always, Michelle did a great job on my teeth. She answered all my questions . Michelle always is professional and very thorough . Judy Cutler

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eileen Tyson on 2017-04-14

My experience has always exceeded expectations and Dr. Cook and his staff deliver optimum service.

NPS:

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★★★★★ by Anon on 2017-04-12

The Smithfield Family Dentistry are the friendless people I know they make you fell just like family. I have been going to them for years and have told others how good they are.

NPS:

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★★★★★ by Constance Law on 2017-04-10

I always look forward to going to Smithfield Family Dentistry. Everything about the place is friendly, on time and above all, state of the art. My hygienist makes my teeth shiny white and Dr. Cook is personable and thorough. I drive past many other dentist offices to go to Smithfield Family Dentistry!

NPS:

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★★★★★ by Kimberly Eure on 2017-04-07

Everyone was friendly and welcoming!

NPS:

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★★★★★ by David Maltby on 2017-04-05

The Dental Assistant was very thoughtful and careful in all her procedures. Always a pleasure to see Dr. Cook and his staff.

NPS:

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★★★★★ by Georgia Conrad on 2017-04-02

Dr Cook has been my Dentist for many years and I have stayed with him and his office, even after moving away from Smithfield. They are friendly and professional. I highly recommend them.

NPS:

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★★★★★ by Ernest Powell on 2017-03-30

Courteous and professional staff and very knowledgeable doctor . . .

NPS:

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★★★★★ by Patricia Wirth on 2017-03-27

Prompt, efficient, friendly service.

NPS:

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★★★★★ by Sarah Palamara on 2017-03-25

As always, excellent, and well-informed, dental care.

NPS:

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★★★★★ by Theodore Hoagland on 2017-03-24

My wife and I have been patients of Dr. Cook and his associates for several years. We have been very pleased with Dr. Cook's professionalism and excellent customer interaction from all staff members . We have just relocated from Smithfield to Richmond and intend to continue to retain Dr. Cook as our dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Neel on 2017-03-24

Great dentist, great staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Vassey on 2017-03-23

Bestest dental office in town. Michelle is a great hygentist. Dr Cook is very professional and all staff are friendly. Could not ask for more!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Tyler on 2017-03-23

Awesome I love this place such a great dentist and great workers who always greet you with a smile

NPS:

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★★★★★ by Bruce Fischer on 2017-03-23

Timely, polite, clean and thorough

NPS:

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★☆☆☆☆ by Thomas Wunder on 2017-03-23

Nothing but the best care and courtesy.

NPS:

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★★★★★ by Gabriela Gilmore on 2017-03-23

Great practitioners!

NPS:

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★★★★★ by Henrietta Kaplan on 2017-03-23

Great care. Great people.

NPS:

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★★★★★ by Robert Lockhart on 2017-03-23

Dr. Cook and his entire staff are awesome!!! Everyone is always so kind and personable. Looking for a Wonderful Dentist? This is the place :). Thanks! Bobby Lockhart (Carrollton)

NPS:

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★★★★★ by David Colwell on 2017-03-22

very accommodating when had to switch appointment. always friendly and professional.

NPS:

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★★★★★ by William Holleman on 2017-03-17

enjoyable visit

NPS:

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★★★★★ by Anon on 2017-03-16

My dental visit was the most pleasant doctor/dentist appointment I have ever had. Everyone I interacted with was friendly and made my visit comfortable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-16

My dental visit was the most pleasant doctor/dentist appointment I have ever had. Everyone I interacted with was friendly and made my visit comfortable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-15

Everyone in the office is extremely friendly. The hygienist is so thorough with my cleaning and Dr. Cook is wonderful. I have never had to wait at all for my appointment time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-11

My hygienist was great. She made sure I was comfortable and she did an excellent job.

NPS:

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★★★★★ by Anon on 2017-03-11

Imagine my horror when I was finishing my evening bedtime routine and a piece of a tooth fell out. Granted I was taking inverted bathroom selfies, but I had to impress my legions of social media followers with something new and exciting. And what could be more exciting than my bathroom brushing upside down??!! After all, it worked for Goose and Maverick in Top Gun... Knowing how accessible and available Dr. Cook is, I took a picture and sent him the damage. Well...first I put on clothing. I only allow Dr. Cook to see my naked mouth- he can't handle my manliness on FULL display. Within minutes, Dr. Cook messaged back and accurately assessed the damage. But

of course, it wasn't his work- b/c his crowns have a full and beyond lifetime guarantee (there are mummies being discovered in Ancient Egypt who have Dr. Cook's fine work beneath their layers of cloth) Dr. Cook had me an appointment and gladly reattached my crown the very next day.

NPS:

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★★★★★ by Donald Price, Jr. on 2017-03-03

They are great

NPS: N/A

★★★★★ by Derek Shaffer on 2017-03-02

Great staff very friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ronald Williams on 2017-03-01

Outstanding customer service!!!

NPS:

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★★★★★ by John Wandling on 2017-03-01

Still the best!

NPS:

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★★★★★ by Mary Cole on 2017-02-28

The dental experience is always on schedule and efficiently completed. My concerns, or questions are always listened to and answered. I believe I obtain excellent care at this practice.

NPS:

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★★★★★ by Jessica Elmore on 2017-02-22

My appointment was wonderful! I am a hygienist so I am VERY particular about my dental care. Candace did an amazing job! She and Dr. Cook were very friendly and gentle. They even took pictures of my teeth to show me!

NPS:

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★★★★★ by Joseph Krieger on 2017-02-21

Excellent service as always.

NPS:

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★★★★★ by Gerald Faircloth on 2017-02-21

What does one say about a tooth extraction? Painful? It was the best tooth extraction I ever had.

NPS:

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★★★★★ by Mathis Kremer on 2017-02-21

Very friendly, fun and knowledgeable staff! They answer all my insurance and billing questions. They give me options and explain all procedures thoroughly before performing them. All 4 of my children and myself have been patients of Dr Cook's for many years and I don't think I've ever had to wait. Finally, the office is comfortable and impeccably clean.

NPS:

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★★★★★ by Ronald Bailey on 2017-02-17

It is always a great pleasure to have my cleaning done with such a wonderful group of people!

NPS:

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★★★★★ by Helen Stahl on 2017-02-15

Great staff; efficient; Courtney was great!

NPS:

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★★★★★ by Howard Canada on 2017-02-09

Always made to feel at ease. Everyone is very thorough in their work and anxious to learn of and address any concerns I may have.

NPS:

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★★★★★ by Lanford Pritchett on 2017-02-09

First time I walked through their doors. All was VERY good. Punctual, courteous staff; and a high degree of professionalism. Milton was very good.

NPS:

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★★★★★ by Gerard Healy on 2017-02-07

5 star. Tooth removed, almost no pain.

NPS:

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★★★★★ by Ryan Wujcik on 2017-02-07

Dr. Cook and his staff are just GREAT! My children love to go to the dentist, because of how comfortable SFD makes them feel!

NPS:

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★★★★★ by Stephen Quinn on 2017-02-05

Wonderful as always!!

NPS:

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★★★★★ by Melissa Cazares on 2017-02-03

Staff is always so friendly. We love coming to see them all!

NPS:

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★★★★★ by Julie Criswell on 2017-02-02

Candace is extremely sweet. She is thorough and skilled in cleaning and examining your teeth.

NPS:

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★★★★★ by Anon on 2017-01-29

Great job as always! Thank you.

NPS:

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★★★★★ by Edward Bransford on 2017-01-27

Excellent, friendly, professional service as always at Smithfield Family Dentistry.

NPS:

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★★★★★ by Anon on 2017-01-27

Office clean, everyone smiles and very polite. short wait times and very efficient when you're in the chair.

NPS:

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★★★★★ by Lisa Dougherty on 2017-01-25

Smithfield Family Dentistry is simply the best.

NPS:

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★★★★★ by Kenneth Bartlett on 2017-01-24

Outstanding customer oriented dental practice. The entire staff is friendly, courteous and focused at meeting the needs of the patient.

NPS:

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★★★★★ by Mary McCormick on 2017-01-19

All are very friendly & knowledgeable of their duties.

NPS:

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★★★★★ by Anon on 2017-01-19

Personnel are friendly and professional. Answer all questions. Good experience.

NPS:

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★★★★★ by Francine Price on 2017-01-17

I love you guys.

NPS:

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★★★★★ by Robert Wright, Jr. on 2017-01-16

The Best

NPS:

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★★★★★ by William Holleman on 2017-01-11

Great people and good service

NPS:

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★★★★★ by Kenneth Kaplan on 2017-01-11

As always, great. My dental hygienist, Jessica, super!

NPS:

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★★★★★ by Henrietta Kaplan on 2017-01-11

Always a great experience! Candace was wonderful!

NPS:

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★★★★★ by David Nicholas on 2017-01-11

Excellent in every way!

NPS:

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★★★★★ by Karen Morris on 2017-01-11

Wonderful staff from start to finish!

NPS:

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★★★★★ by Karla Hearn on 2017-01-04

We like the Family Dentistry....great folks. I got to thinking after my wife returned home and I got a look at the costing. \$20 a tooth was a little expensive..... She only has 7 teeth and the bill was \$139 for the visit. On that basis a person with all of his teeth would have to pay \$640 and then when the X-ray was added.one couldn't afford to come but once in 10 years. Just kidding of course. You folks do a good job. (Not a patient until next month....just a loving husband.)

NPS:

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★★★★★ by Barbara Bonney on 2017-01-03

Pleasant efficient service

NPS:

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★★★★★ by Donald Price, Jr. on 2017-01-01

Excellent staff

NPS:

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★★★★★ by Matthew McEaney on 2016-12-24

Always a great experience and family friendly!

NPS:

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★★★★★ by Larry Brown on 2016-12-21

Milton and his crew are great, and really take great care of your dental needs, love them all, and have a merry christmas.

NPS:

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★★★★★ by James Phillips on 2016-12-14

Candice is one of the best when it comes to providing excellent dental care along with a gracious but professional manner. Absolutely one of the finest dental technicians in dental hygiene I have encountered and I highly recommend her.

NPS:

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★★★★★ by Anon on 2016-12-14

Please don't let the Dental Hygienist leave.....

NPS:

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★★★★★ by Anon on 2016-12-14

Dr. Cook and his staff are always there to take care of your dental care needs! My hygienist Candace was amazing as always!!! Very personable, informative and always up to date with dental technology! Such a wonderful group of people. Highly recommended

NPS:

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★★★★★ by Theodore Hoagland on 2016-12-09

I have always appreciated Dr. Cook's consideration for my time . Little if any wait time and excellent customer respect on the part of the hygienist and admin personnel.

NPS:

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★★★★★ by Sheila Wright on 2016-12-02

Always a pleasure to visit the dentist! Great personnel and good service!

NPS:

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★★★★★ by Anon on 2016-11-30

Great experience as always!

NPS:

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★★★★★ by Wallace Strader, Jr on 2016-11-29

I have been going to Smithfield Family Dentistry for 13 years now and enjoy going there. Dr. Cook and staff are very personable, they have a sense of humor and very straight forward about what going on with your teeth. Dr. Cook and staff have invested alot into that practice and facilities to make it a high tech practice. Thus better able to aid you and them in the care of your teeth and comfort while there. I highly recommend anyone giving this group a try.

NPS:

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★★★★★ by Angela Minton on 2016-11-23

Absolutely excellent care! Jessica RDH, is unbelievably gentle and very personable. She remembers my very sensitive spots and takes extra caution every time, right down to the water being squirted in my cheek as oppose directly to my teeth! Dr. Cook is very personable and an excellent dentist. I would recommend this dentistry to anyone!

NPS:

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★★★★★ by Anon on 2016-11-17

Great, personal calming atmosphere. Staff very professional, helpful and friendly. Do a great job caring for my teeth -- and for the teeth of my family!

NPS:

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★★★★★ by Wallace Strader, Jr on 2016-11-10

Have been completely satisfied since I have started coming there 12-13 years ago. Extremely nice, and have a general concern for your health. I would recommend DR. Cook's dental office to anyone and believe that you would not go anywhere else.

NPS:

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★★★★★ by David Maltby on 2016-11-09

Dr. Cook and his staff are always professional and treat patients with care. The facility is always clean and welcoming.

NPS:

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★★★★★ by Joseph Krieger on 2016-11-03

Michelle is the best. Always a pleasure having a dental appointment and cleaning.

NPS:

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★★★★★ by Angela Ebel on 2016-11-02

We are SO lucky to have such a great dentist and dental staff right in our small town of Smithfield!

NPS:

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★★★★★ by Anon on 2016-10-31

The most efficient medical office around! The staff is extremely courteous, friendly and caring. The appointments are right on time and I've never had to wait to see my hygienist. I recommend Dr. Cook to all my friends. I actually look forward to my appointments. Thanks for your kindness.

NPS:

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★★★★★ by Anon on 2016-10-30

Wonderful staff and great service.

NPS:

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★★★★★ by Anon on 2016-10-30

This is a well run dentists office. Everyone is extremely friendly and very professional. I recommend this dentist to all my friends.

NPS:

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★★★★★ by John Boyle on 2016-10-27

Great experience, very professional

NPS:

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★★★★★ by Anon on 2016-10-26

Always pleasant and easy to talk to. Explain all procedures . Cleanings are done well and with little discomfort.

NPS:

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★★★★★ by Lisa Dougherty on 2016-10-25

Dr. Cook and his staff are simply The Best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rhonda Bradby on 2016-10-25

The experience was wonderful - just what I expected. The technician and staff were very professional and timely.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Peak on 2016-10-19

Dr. Cook and his entire staff are caring, friendly and professional, like family, well almost. They explain everything in simple understandable terms and provide detailed options for any additional services you may need.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Neel on 2016-10-18

Exceptional!

NPS:

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★★★★★ by Fred Elliott on 2016-10-14

Perfect

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gertina Sorrells on 2016-10-07

Everyone is like family that you have not seen in a long time. You get to catch up on what is going on. Dr. Cook is just a great friendly person he makes you feel at ease. I look forward to my visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ernest Powell on 2016-10-07

Professional, yet friendly and warm personnel.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew DeHoust on 2016-10-06

The Smithfield Family Dentistry staff is always prompt, professional, and friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theodore Hoagland on 2016-10-06

My appointment times are honored and work is done in a professional and efficient manner.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Beatrice Wise on 2016-10-06

Very good care. Excellent chair side manner

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marion Young on 2016-10-04

Awesome staff!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary-Margaret Fisher on 2016-09-28

Great as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Julie Greene on 2016-09-27

Dr. Cook and his entire staff are very courteous, friendly, and helpful. Every visit is a pleasant experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Kline on 2016-09-15

Review for Jessica Elmore

Very nice and helpful people.

NPS: N/A

★★★★★ by Sara Barnes on 2016-09-15

Review for Candace Wright

Always a great experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-15

Review for Jessica Elmore

With a friendly staff, knowledgeable hygienists, the latest technology, and a dentist (i.e., Dr. Cook) who actually spends the time needed to make sure you are satisfied with the services provided, anyone in the area ought to consider Smithfield Family Dentistry when looking for dental services.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christine Vassey on 2016-09-11

Review for Michelle Keckler

Fine as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Nelms on 2016-09-08

Review for Candace Wright

I absolutely love this office!! Everyone is so friendly and efficient. I tell everyone who is looking for dental care to give you a call!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jarvis Hearn on 2016-09-08

Review for Candace Wright

Nice folks to deal with in dentistry.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Cole on 2016-09-07

Review for Candace Wright

Excellent as usual. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-09-01

Review for Jessica Elmore

Entire staff was great. Teeth are clean. Easy trip to the Dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brandon Birchett on 2016-09-01

Review for Candace Wright

Staff are very friendly and professional!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ashdon Ruffin on 2016-09-01

Review for Michelle Keckler

Staff are very friendly and professional!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kaydence Lavette on 2016-09-01

Review for Assistant Assistant

Smithfield Dentistry is an amazing group of providers! My 5 year old girl was nervous and upset about her cleaning. The tech made her smile and laugh! She immediately cooperated and stayed in the chair for the whole duration. She even stood still for her X-rays. Dr Cook has an amazing bedside manner and is certainly an expert at Dentistry. We will miss the group when we leave.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Cutler on 2016-08-31

Review for Phillip Cook, Jr.

I appreciated being able to get help for my broken tooth so quickly. Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melanie Cena on 2016-08-29

Review for Jessica Elmore

Hygienists are always very nice, insurance information is always known and take into consideration before procedures. Usually we don't have much of a wait, overall very efficient, friendly, and caring for the patients.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Lockhart on 2016-08-25

Review for Phillip Cook, Jr.

Well...Dr. Cook and his assistant, Christie (Christy) performed as usual...AWESOME!!! Dr, Cook worked quite some time on a top rear molar

or wisdom tooth for a crown preparation. He had me numbed to the max so that it was as comfortable as possible for me. If you need a Great Dentist, definitely consider Dr. Cook...there's none better or more professional!!!

NPS:

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★★★★★ by Dan Vial on 2016-08-24

Review for Candace Wright

Always a pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-08-24

Review for Candace Wright

Dr Cook is Excelente, Michelle is maravillosa y Candace Es todo un corazon, thank you for a wonderful service, and for taking good care of us.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Greiner on 2016-08-20

Review for Candace Wright

The cleaning was easy and gentle, and they did a great job. :-)

NPS:

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★★★★★ by Robert Lockhart on 2016-08-17

Review for Candace Wright

My hygienist was extremely thorough. Not just this time...but every time. This always impresses me when I go for a cleaning every 6 months. It's never a question of how much time is spent...but more of a thorough

cleaning even if it takes a little longer to get the job done. In today's fast paced world where everything seems to be done in fast forward, this demonstrates the quality and dedication of Dr.Cook's practice. Top notch quality, none better!!! Thanks!!!

NPS:

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★★★★★ by Ronald Bailey on 2016-08-14

Review for Jessica Elmore

My dental experience was excellent . Everyone was very nice and polite. It was really a family friendly experience!

NPS:

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★★★★★ by James Phillips on 2016-08-12

Review for Candace Wright

Enjoy going there and being with some mighty fine folks. Nice to have Candice back as I missed her.

NPS:

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★★★★★ by Howard Canada on 2016-08-11

Review for Candace Wright

Everyone is friendly and knowledgable. Always made to feel at ease. Complete trust in Dr. Cook and his staff.

NPS:

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★★★★★ by Miles Mauger on 2016-08-10

Review for Candace Wright

Friendly and professional service

NPS:

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★★★★★ by Anon on 2016-08-10

Review for Jessica Elmore

Excellent dental team!

NPS:

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★★★★★ by Tyler Ardelji on 2016-08-06

Review for Hyg. Temp

Everyone at Dr. Cooke's office is very friendly and kind along with being professional. The staff made us feel very comfortable from the time we entered the office. Children are not only welcome, but the staff makes them laugh during the procedure. Dr. Cooke is the best dentist I have ever been to.

NPS:

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★★★★★ by Stephen Amy on 2016-08-05

Review for Phillip Cook, Jr.

Dr. Cook is the only dentist I have had that I look forward to seeing again.
SCA

NPS:

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★★★★★ by Constance Law on 2016-08-03

Review for Jessica Elmore

Always professional but still personal. Jessica is an awesome hygenist. Dr. Cook is a top drawer dentist.

NPS:

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★★★★★ by Robert Fry on 2016-07-28

Review for Phillip Cook, Jr.

Very timely, considerate and professional

NPS:

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★★★★★ by Robert Nelms on 2016-07-28

Review for Candace Wright

Great people no problems at all !!!!!

NPS:

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★★★★★ by Anon on 2016-07-22

Review for Candace Wright

Excellent service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Porter on 2016-07-22

Review for Phillip Cook, Jr.

Always a nice visit!

NPS:

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★★★★★ by Anon on 2016-07-20

Review for Jessica Elmore

Kind, friendly staff. Service was perfect!

NPS:

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★★★★★ by Robert Laing on 2016-07-18

Review for Hyg. Temp

Friendly, courteous and professional.

NPS:

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★★★★★ by Gail Lockhart on 2016-07-15

Review for Phillip Cook, Jr.

I am so glad I listened to my friends and came to this practice. Everyone is always so polite and patient. Dr Cook is the best!

NPS:

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★★★★★ by Kenneth Kaplan on 2016-07-15

Review for Phillip Cook, Jr.

Great!!

NPS:

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★★★★★ by Thomas Wunder on 2016-07-14

Review for Hyg. Temp

It was good as always!

NPS:

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★★★★★ by Lloyd Enix Jr. on 2016-07-14

Review for Phillip Cook, Jr.

Everybody very nice and professional

NPS:

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★★★★★ by Earlene Sprouse on 2016-07-12

Review for Michelle Keckler

warm, friendly atmosphere and competent service.

NPS:

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★★★★★ by Anon on 2016-07-12

Review for Jessica Elmore

Timely, professional, friendly, happy

NPS:

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★★★★★ by William Holleman on 2016-07-10

Review for Candace Wright

great people and service

NPS:

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★★★★★ by Joyce Hanson on 2016-07-10

Review for Jessica Elmore

I needed a new dentist and this was the third one I tried. "Three times a charm" so they say. I loved it and am sticking with this one.

NPS:

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★★★★★ by Henrietta Kaplan on 2016-07-08

Review for Candace Wright

Excellent care as always.

NPS:

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★★★★★ by Anon on 2016-07-06

Review for Phillip Cook, Jr.

I knew when I felt like I was Knockin' on Heaven's Door, that it was time to make a visit to see Dr. Cook. One of my fillings had an unfortunate encounter with Mr. Brownstone. It soon was Estranged and needed some repair. Quite literally, there felt as if there were a Civil War breaking out in my mouth. It was as if my tooth was telling me Welcome to the Jungle. As I pulled into the Smithfield Family Dentistry parking lot, the clouds opened and a soft November Rain began to fall. It may have been June, but I knew Dr. Cook and his ladies were not Out Ta Get Me. They refused to let me Live and Let Die. Rather, one who resembled Stephanie Seymour herself, whispered Don't Cry for You Could Be Mine. With visions of this Sweet Child of Mine and her soft guiding hand, I was led to my room. With a little Patience, I knew I would be riding the Nightrain back to my crib in no time. While I waited for Dr. Cook's magical fingers to make the necessary repairs, my hygentist again assured me my repair fell into the It's So Easy category and to please Don't Cry. With a little pinch of the needle, I slipped into a Coma and waited for the Rocket Queen himself. Upon waking up, all was well. I was on my way with just a quick exchange of my (Delta Dental) digits standing between me and the Paradise City. It is true the grass is green and the girls are pretty at Smithfield Family Dentistry. Oh yes- Dr. Cook and his gals will take you home indeed.

NPS:

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★★★★★ by William Jackson on 2016-06-25

Review for Michelle Keckler

Excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-23

Review for Michelle Keckler

I have read some great reviews about Dr. Cook. Some were even pretty entertaining and I have to agree that his talents are truly out of this world. But what about Michelle? She deserves the real recognition here! For 45 minutes she worked her magic on this old mouth making me feel like a million bucks. All the while she carried on entertaining conversation and put the family in Smithfield Family Dentistry! So here is to Michelle and all the wonderful family of SFD!

NPS:

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★★★★★ by Larry Brown on 2016-06-15

Review for Jessica Elmore

im 7 1 years old and milton and his staff are the best dentist i ever had,there great.

NPS:

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★★★★★ by Anon on 2016-06-12

Review for Campbell Delk

I broke a tooth they fit me in pretty quickly and took care of it. Staff and dentist were very professional while being friendly.

NPS:

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★★★★★ by Anon on 2016-06-12

Review for Phillip Cook, Jr.

Awesome experience. Great staff and dentist!

NPS:

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★★★★★ by Gail Lockhart on 2016-06-11

Review for Jessica Elmore

Wonderful

NPS:

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★★★★★ by Patricia Wirth on 2016-05-31

Review for Phillip Cook, Jr.

Always great service.

NPS:

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★★★★★ by Anon on 2016-05-27

Review for Jessica Elmore

Everyone who works there is extremely nice, friendly, and helpful.

NPS:

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★★★★★ by Jennifer Fannon on 2016-05-25

Review for Phillip Cook, Jr.

Great dentist and wonderful staff.

NPS:

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★★★★★ by Elizabeth Fannon on 2016-05-25

Review for Jessica Elmore

Staff is friendly and caring. Great with children and adults.

NPS:

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★★★★★ by Matthew Douglas on 2016-05-24

Review for Candace Wright

Always great !!

NPS:

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★★★★★ by Sheila Wright on 2016-05-23

Review for Michelle Keckler

Great dental checkup as usual. Love the personnel; very friendly and knowledgeable.

NPS:

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★★★★★ by Anon on 2016-05-20

Review for Candace Wright

I was worried I would take a ride on the Wild Side since I have extreme anxiety over any dental work. In the past, any visit to my previous dentists resulted in a Primal Scream that would wake the dead. Yet my hygienist assured me this would not be the Same Ole Situation and there would be no need to Kickstart my Heart. She assured me I would be Home Sweet Home before I knew it. With one gentle nudge and her Looks that Kill, I was relaxing and no longer thinking I would need to Shout at the Devil. Within minutes, Dr. Feelgood himself entered the room. I'm not sure what she gave me because Dr. Cook looked like Vince Neil (the 80's version with long flowing hair!) himself with Looks that Kill. And clearly he had not been Smokin' in the Boys Room because Dr. Cook smelled minty fresh- Colgate fresh. Dr. Cook insisted I needn't Go Away Mad and he was right. I may be Too Young to Fall in Love, but I feel Without You, Dr. Cook, my life would be Helter Skelter. With my work done, I bounded out of his office, hopped in the Delorean, and met my main squeeze, Jennifer Parker, at the 5 & Dime. Life was good- thanks to Dr. Cook and his Girls, Girls, Girls.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Angela Minton on 2016-05-18

Review for Jessica Elmore

Jessica is very gentle and caring. I have an extremely sensitive mouth from multiple surgeries and she has not once caused me any discomfort. She is very personable and friendly. I also have a teenager who is seen at your practice and she very pleased with her experience as well. All of your staff, I have encounter are extremely professional; in behavior as well as attire. I would recommend Dr. Cook and his staff to anyone looking for a dentist. Thank you for your continued excellent service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bryan Bradish on 2016-05-17

Review for Michelle Keckler

On schedule and very impressed with skill of technician

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brian Pack on 2016-05-17

Review for Candace Wright

This was one of my best dental experiences ever! I have been bragging to my son for years about Smithfield Family Dentistry and yesterday he was finally old enough to get in the chair himself! The day was beautiful. The staff was beautiful. It was everything my three year old had anticipated. Kim and Dr. Cook both went out of there way to make Turners visit extra special. While Kim took great care of Turner, Dr. Cook shared one of his favorite books, "The Poky Little Puppy" to comfort his dental experience. It was a classic tale of naughty puppies and their backyard adventures—complete with fuzzy caterpillars, musical flowers, crickets and frogs and all topped off with dessert—does it get any better at the dental office.....NO. I listened in from across the hall and was taken back to days of my childhood and the sounds of my mothers voice reading to myself and my brother. My brother didn't learn to read until he was 13. As we left something felt different for the two of us. Our teeth were sparkling of course but there was something more. Something that you can feel but just can't describe in words. Oh the sun shined a little brighter for the two of us. Then I found \$10 in the parking lot.

NPS:

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★★★★★ by Anon on 2016-05-12

Review for Jessica Elmore

great service & friendliness -BUT TOO EXPENSIVE!

NPS:

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★★★★★ by Anon on 2016-05-11

Review for Phillip Cook, Jr.

My visit went well. The attending staff were professional and comfortable with their duties. The rooms were clean, and the instruments were well-kept. The prices were reasonable, as well.

NPS:

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★★★★★ by James Warren on 2016-05-06

Review for Phillip Cook, Jr.

Delightful but expensive...

NPS:

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★★★★★ by Mark Fielding on 2016-05-04

Review for Hyg. Temp

Everyone was professional and everything done in a timely manner.

NPS:

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★★★★★ by James Porter on 2016-05-03

Review for Michelle Keckler

Always good, friendly and efficient.

NPS:

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★★★★★ by Debra VanSciver on 2016-05-03

Review for Michelle Keckler

As always, great visit here. Very professional and friendly. Because I've had so much dental work done throughout my life, the dentist visit is not at the top of my favorite thing to do list. Smithfield Family Dentistry makes it easier for me to go to the dentist. Thanks for the great service you provide. Highly recommend Dr. Cook.

NPS:

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★★★★★ by Anon on 2016-04-29

Review for Michelle Keckler

The most efficiently run dr office we deal with during a year. The staff is exceptionally kind and friendly. My husband and I recommend Dr. Cook to our friends and associates. Thank you for all you do for us!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Whitley on 2016-04-28

Review for Michelle Keckler

Visit went very well. Dr. Cook and his staff are very receptive to the special needs of their patients. They know how to ask the correct questions to fit your needs to your specific medical history. They are efficient, kind and gentle yet remain very professional and proficient in what they are doing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Ebel on 2016-04-28

Review for Hyg. Temp

As always, the BEST EVER! We are so lucky to have such a quality dentist in our small town of Smithfield!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-28

Review for Hyg. Temp

Tia was great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Riley Griffin on 2016-04-21

Review for Michelle Keckler

As always, Michelle did a wonderful job

NPS:

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★★★★★ by Brian White on 2016-04-21

Review for Jessica Elmore

Everything's great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-21

Review for Jessica Elmore

Great people. I was always a person to put off going to the dentist. Since I have been coming here (over 12 years now) I have gotten regular checkups and dental care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rhonda Bradby on 2016-04-19

Review for Hyg. Temp

My dentist visit was very pleasant. The dental hygiene technician and I talked throughout the entire process. She was very friendly, professional and concerned about my "dental health". Dr. Cook, as always, is exceptional. He always comes in after my "cleaning"/etc., to "check out" what has been done and offers his comments/ suggestions. He's very professional as well. "Mandy," the receptionist, always has such a pleasing personality and makes you feel welcome once you enter the door. Bottom Line . . . The entire staff is just GREAT! Thanks for a wonderful experience. Rhonda Bradby

NPS:

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★★★★★ by Patricia Wirth on 2016-04-15

Review for Michelle Keckler

No wait, clean teeth.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Knight on 2016-04-13

Review for Jessica Elmore

Nice friendly, professional people. Love the reminders you get via email/text.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Neel on 2016-04-12

Review for Hyg. Temp

Top notch.... Highly recommend Smithfield Family Dentistry. They are the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Phillips on 2016-04-09

Review for Michelle Keckler

Bar none, one of the best dental services I've experienced; professional, up to date and downright friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Markiewicz on 2016-04-08

Review for Phillip Cook, Jr.

The staff and the dentist are very professional and friendly. They were interested in my concerns and a very thorough exam was provided.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gertina Sorrells on 2016-04-07

Review for Jessica Elmore

I was welcome with a friendly hello using my name. The service was great and they care about how you are doing dealing with the cleaning. The check up was a good one. Thanks to everyone'd

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-01

Review for Hyg. Temp

As always, excellent, friendly service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharon Yanaitis on 2016-04-01

Review for Michelle Keckler

wonderful experience. Michele is knowledgeable,friendly and very easy to talk to. Made suggestions for me to try concerning my dental care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jenna Hartzell on 2016-04-01

Review for Hyg. Temp

My hygienist was AWESOME! She didn't hurt my mouth at all and I still felt like my teeth are sparking and clean! Thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew DeHoust on 2016-03-31

Review for Michelle Keckler

The well trained, professional, and friendly staff make routine dental hygiene a pleasure. The office is clean, well equipped, and efficient.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Wright, Jr. on 2016-03-22

Review for Michelle Keckler

Great dental practice entire staff is fantastic

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Cole on 2016-03-18

Review for Michelle Keckler

Superb

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jason Edwards on 2016-03-15

Review for Michelle Keckler

Dr. Cook and his staff are the best. They work around my busy schedule and get me in and out. Not to mention he has a great looking staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Harvey on 2016-03-10

Review for Jessica Elmore

As always, my experience is great. The staff are wonderful, they are polite and welcoming.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Calhoon on 2016-03-10

Review for Michelle Keckler

Dr. Cook and his staff are great. I am always taken on time, the entire staff always appears happy, and Dr. Cook is willing to spend the time necessary. I never feel like I am getting "The Bum's Rush" when I go for my appointment. Likewise, I always leave feeling that I got my money's worth. What more could you ask for?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Propst on 2016-03-09

Review for Candace Wright

Personable, friendly and professional.

NPS:

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★★★★★ by Ernest Powell on 2016-03-09

Review for Phillip Cook, Jr.

Couldn't be better !! Friendly, courteous staff, gifted and efficient doctor ... almost fun to be there . . .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stacie Lego on 2016-03-08

Review for Michelle Keckler

Everyone was very nice and understanding. I feel they were very attentive to my concerns and informative.

NPS:

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★★★★★ by Anon on 2016-03-07

Review for Michelle Keckler

Little to no wait time; appointment time was kept. Hygienist was very professional and skilled. My clean was very thorough I felt no discomfort.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jarvis Hearn on 2016-03-04

Review for Candace Wright

Good group of workers there at the office. I never enjoy the experience of getting my teeth worked on but you folks do a good job in making it less painful than one might expect. Thanks

NPS:

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★★★★★ by Mary Cole on 2016-03-02

Review for Candace Wright

The appointment was timely. I had little work done - just cleaning. Everyone was professional. This business is run very well, and I feel in good hands.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shannon Harrison on 2016-02-25

Review for Phillip Cook, Jr.

Yall were awesome! Thanks for taking such good care of me!

NPS:

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★★★★★ by Latasha Jones on 2016-02-23

Review for Phillip Cook, Jr.

I love Dr. Cook and his staff. Everyone is sooooo nice! Im so glad i found this Dentist office.

NPS:

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★★★★★ by Brenna Evancho on 2016-02-18

Review for Michelle Keckler

Always a pleasure!!

NPS:

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★★★★★ by Dan Vial on 2016-02-17

Review for Candace Wright

They always take goog care of us.

NPS:

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★★★★★ by David Newton on 2016-02-17

Review for Candace Wright

There is no one in this office that is not a pleasure to deal with.

NPS:

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★★★★★ by Howard Canada on 2016-02-10

Review for Candace Wright

Not only very professional, but very friendly as well. A family atmosphere.

NPS:

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★★★★★ by Robert Lockhart on 2016-02-09

Review for Candace Wright

Courteous, Friendly, and Professional. Great Folks, check them out :).

NPS:

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★★★★★ by George Peak on 2016-02-05

Review for Candace Wright

Friendly staff, professional care not to mention a great doctor. Doctor C is the MAN

NPS:

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★★★★★ by Lisa Dougherty on 2016-02-04

Review for Michelle Keckler

Wonderful as always. Great crew. Thank you!

NPS:

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★★★★★ by Karla McMillian on 2016-02-04

Review for Jessica Elmore

We love the staff, and we love dentist Mcmillian family

NPS:

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★★★★★ by Carol Miller on 2016-02-03

Review for Candace Wright

Dr. Cook and his staff made my dental visit very comfortable and enjoyable. Thanks.

NPS:

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★★★★★ by John Wandling on 2016-02-03

Review for Candace Wright

Excellent experience. Makes going to the dentist almost fun. Dr Cook and his staff are highly professional and thorough, but also friendly and warm. Highly recommend them.

NPS:

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★★★★★ by Teddy Harlow on 2016-01-29

Review for Michelle Keckler

Wonderful, friendly staff they take the time to get to know you. Highly recommend them. Michelle is the best.

NPS:

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★★★★★ by Stephen Amy on 2016-01-28

Review for Candace Wright

Good experience as always. SCA

NPS:

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★★★★★ by Heather Moore on 2016-01-28

Review for Jessica Elmore

GREAT! personable staff who provide great customer service in a welcoming atmosphere.

NPS:

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★★★★★ by Tina White on 2016-01-27

Review for Jessica Elmore

Awesome staff! Efficient, friendly, and very professional.

NPS:

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★★★★★ by Anon on 2016-01-22

Review for Candace Wright

Dr.Cook and his staff were very friendly,professional, and outstanding as well as making you feel like your at home!! I highly recommend this office to everyone. Candace did a fantastic job cleaning my teeth and was very considerate of my concerns. Thank you so much for such an awesome visit!!!

NPS:

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★★★★★ by Kenneth Bartlett on 2016-01-22

Review for Phillip Cook, Jr.

Great experience, I was able to get an appointment quickly. The Staff is friendly and welcoming and Dr. Cook listens and supports the patient's interests. This is a great dental practice.

NPS:

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★★★★★ by Edward Bransford on 2016-01-22

Review for Phillip Cook, Jr.

The usual friendly, professional service I always receive at Dr Cooks facility.

NPS:

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★★★★★ by Robert Laing on 2016-01-20

Review for Candace Wright

Friendly and professional staff. Have recommended Smithfield Family Dentistry my family members.

NPS:

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★★★★★ by Daniel Yohn on 2016-01-19

Review for Candace Wright

Friendly and professional staff. Always keeps appointments on time scheduled. Best dentist in town.

NPS:

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★★★★★ by Anon on 2016-01-19

Review for Michelle Keckler

everyone was friendly and efficient. very little wait time. office and bathroom clean.

NPS:

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★★★★★ by Elizabeth Shearin on 2016-01-15

Review for Phillip Cook, Jr.

Great staff, great Dr.

NPS:

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★★★★★ by Charles Upton on 2016-01-15

Review for Candace Wright

Great as always.

NPS:

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★★★★★ by Robert Fry on 2016-01-14

Review for Jessica Elmore

ALWAYS courteous, prompt, professional, and friendly. Thanks for making my visits to see the dentist a time to look forward to. You remain a treasure to Smithfield.

NPS:

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★★★★★ by Doris Hunt on 2016-01-12

Review for Candace Wright

It is always a pleasant experience visiting your office. Thank you for your excellent work. Doris Hunt

NPS:

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★★★★★ by James Porter on 2016-01-12

Review for Michelle Keckler

Staff is always professional and friendly.

NPS:

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★★★★★ by James Bonney on 2016-01-09

Review for Michelle Keckler

Both Jim and I were pleased with our experience in Dr. Cooks office

NPS:

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★★★★★ by Ruth Hartsfield on 2016-01-07

Review for Candace Wright

Everyone was kind and considerate and paid attention to my needs.

NPS:

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★★★★★ by Lloyd Enix Jr. on 2016-01-07

Review for Phillip Cook, Jr.

Everyone very professional and nice

NPS:

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★★★★★ by Karla Hearn on 2016-01-05

Review for Candace Wright

Always appreciate Dr. Cook and his staff.

NPS:

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★★★★★ by Terri Ware on 2015-12-31

Review for Candace Wright

Friendly, professional staff. Everyone treats you like family. I would recommend Dr. Cook to anyone.

NPS:

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★★★★★ by Kenneth Kaplan on 2015-12-31

Review for Michelle Keckler

Outstanding professionalism. Great staff.55

NPS:

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★★★★★ by Vernie Trent Jr on 2015-12-26

Review for Phillip Cook, Jr.

Been going to Smithfield Family Dentistry for several years, this is always a friendly and professional experience. From introduction to walking out the door your treated politely and with consideration. Service is way above average and maybe the best I have seen. Nice to have a local dentist and staff that actually know what their doing, worth the drive if your a ways out.

NPS:

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★★★★★ by Alneader Woodard on 2015-12-23

Review for Candace Wright

Wonderful staff! Great care.

NPS:

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★★★★★ by William Jackson on 2015-12-22

Review for Jessica Elmore

A very warm and friendly environment with a professional staff skilled in their various assignments.

NPS:

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★★★★★ by Jerry Franklin on 2015-12-19

Review for Phillip Cook, Jr.

How could anyone say how great it was to go to the dentist and expect to have ANY credibility? So in the context of comparing this dental appt. to nothing else in life but a dental appt it WAS great. I only came to Dr. Cook when my lifelong dentist retired and therefore I am a new patient. My previous dentist was a truly fine person but very outdated. I should have come to Dr. Cook much sooner. Wonderful staff and technology.

NPS:

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★★★★★ by Robert Wright, Jr. on 2015-12-11

Review for Michelle Keckler

Great as always

NPS:

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★★★★★ by Deborah Puckett on 2015-12-11

Review for Jessica Elmore

As always I had a very enjoyable (as much as going to a dentist can be) experience at Smithfield Family Dentistry. From the welcome to the goodbye and everything in between the practice is very friendly and professional. Jessica did an awesome job cleaning these old coffee stained teeth!

NPS:

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★★★★★ by Angela Ebel on 2015-12-11

Review for Phillip Cook, Jr.

I my gosh! I am SO glad we have a great dentist in our small town of Smithfield!!!!

NPS:

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★★★★★ by Barbara Peak on 2015-12-10

Review for Phillip Cook, Jr.

Outstanding Dental Office; employees and service! Very professional and personable! Glad someone recommended you to us :)

NPS:

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★★★★★ by Raymond Deplatchett on 2015-12-10

Review for Candace Wright

Once again, great as always!

NPS:

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★★★★★ by Larry Brown on 2015-12-09

Review for Jessica Elmore

I always receive excellent service and always on time. Milton and staff always great.

NPS:

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★★★★★ by James Phillips on 2015-12-04

Review for Candace Wright

Candice was courteous and prompt coming to lobby to greet me for my cleaning appointment. She did an excellent job. Heck even Doc Cook stopped by to say hello.

NPS:

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★★★★★ by David Knight on 2015-12-04

Review for Phillip Cook, Jr.

Crown Replacement

NPS:

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★★★★★ by Mary Ann Martin on 2015-12-04

Review for Phillip Cook, Jr.

Dr. Cook and his staff are always kind and very friendly. They make the dental experience a pleasant one. I have always recommended his practice to everyone I know telling them it is worth the drive across the "creek".

NPS:

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★★★★★ by Michael Fox on 2015-12-03

Review for Phillip Cook, Jr.

prompt and sincere concern for his patient.

NPS:

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★★★★★ by Elizabeth Coates on 2015-11-30

Review for Candace Wright

Everyone is friendly! They do a great job taking care of my teeth.

NPS:

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★★★★★ by Constance Law on 2015-11-26

Review for Jessica Elmore

I have been coming to Smithfield - Dr. Ames and now Dr. Cook for 39 years. Wouldn't go anywhere else. Top notch all around!

NPS:

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★★★★★ by Francois Meunier on 2015-11-26

Review for Candace Wright

As usual and as expected a very satisfying and professional visit.

NPS:

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★★★★★ by Meredith Parks on 2015-11-24

Review for Candace Wright

On time, friendly, professional.

NPS:

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★★★★★ by Anon on 2015-11-18

Review for Phillip Cook, Jr.

Dr. Cook and his staff are the best. HIGHLY recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Powell on 2015-11-17

Review for Candace Wright

Everything was fine. No problems, a short wait, hygenist was very nice and did a good job.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Jacob on 2015-11-16

Review for Jessica Elmore

GREAT SERVICE AND ATTENTION. I HATE GOING TO THE DENTIST BUT YOU GUYS TAKE AWAY MY HATE, BUT I STILL DON'T LOOK FORWARD TO GOING! JOE JACOB

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Yoko on 2015-11-16

Review for Candace Wright

Great cleaning & check up. Everyone polite & professional. Referral made while in the office and next apt set up before I left. THANKS!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Cutler on 2015-11-14

Review for Phillip Cook, Jr.

As always, I know I am in very capable hands when I am under the care of Dr. Cook and his staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gerard Healy on 2015-11-05

Review for Jessica Elmore

As painless a visit I've ever had to a dentist's office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Sauls on 2015-11-04

Review for Candace Wright

Always friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eugene Roberts on 2015-11-04

Review for Phillip Cook, Jr.

Great place

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debra VanSciver on 2015-10-30

I had my first visit with Dr. Cook yesterday. The staff was very friendly and personable. Dr. Cook was great. I have had a lot of dental work in the past. This was one of my better experiences. Looking forward to seeing them again. Highly recommend him to anyone looking/needed a dentist.

NPS:

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★★★★★ by Donna Harlow on 2015-10-29

Review for Jessica Elmore

Wonderful and friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eugene Roberts on 2015-10-28

Review for Jessica Elmore

Great staff, friendly environment

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harry Dortch on 2015-10-27

Review for Michelle Keckler

Always on time and very friendly office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary McCormick on 2015-10-27

Review for Phillip Cook, Jr.

Excellent care and service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Maltby on 2015-10-27

Review for Michelle Keckler

Michelle and Dr. Cook are a great team and true professionals. If you are looking for a dentist in Isle of Wight, don't hesitate to call Smithfield Family Dentistry.

NPS:

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★★★★★ by Linda Reagan on 2015-10-23

Review for Michelle Keckler

It was awe inspiring!

NPS: N/A

★★★★★ by Tasha Schinke-Jager on 2015-10-21

Review for Candace Wright

We love your service, everyone is so nice and the quality of care is amazing.

NPS: N/A

★★★★★ by Jayden Schinke on 2015-10-21

Review for Jessica Elmore

We love your service, everyone is so nice and the quality of care is amazing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Ebel on 2015-10-21

Review for Candace Wright

I love this office! We have the BEST dentist in our little town of Smithfield!
Why didn't we move here sooner!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Wright on 2015-10-21

Review for Candace Wright

Excellent service. Friendly personnel. Always a pleasure getting my regular cleaning!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lauren Wright on 2015-10-20

Review for Candace Wright

Great experience. Not a problem. Very professional staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by April Jones on 2015-10-16

Review for Phillip Cook, Jr.

Always a pleasant experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Krieger on 2015-10-16

Review for Michelle Keckler

Great service as usual! Thanks Michelle.

NPS:

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★★★★★ by Kenneth Bartlett on 2015-10-16

Review for Phillip Cook, Jr.

Dr. Cook, Thanks for a great first appointment. Everyone was professional and courteous. I am glad I made the switch to your practice and look forward to working with you and your staff in the future. Ken Bartlett

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary McCormick on 2015-10-14

Review for Michelle Keckler

All staff persons were very friendly and helpful. My appointment was professional with excellent care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Wooden on 2015-10-14

Review for Candace Wright

My family had an amazing experience with Dr Cooke and his staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Naylor on 2015-10-14

Review for Phillip Cook, Jr.

Thorough without being uncomfortable.

NPS:

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★★★★★ by Anon on 2015-10-14

Review for Jessica Elmore

Everyone is (and always has been) very pleasant . My visit was quick and relatively painless, even though I have sensitive teeth . I would recommend the Dental clinic to anyone.

NPS:

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★★★★★ by John Elke on 2015-10-09

Review for Phillip Cook, Jr.

Fast, efficient, painless. I had a broken tooth and I was given the opportunity to have it fixed the day I called. I got in, was evaluated, and my tooth was fixed immediately. Dr. Cook was awesome and his staff were pleasant to work with.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Knight on 2015-10-08

Review for Jessica Elmore

First time patient. I felt very comfortable and got a great vibe from the facility. Office staff very friend and easy going. Check-in process was easy. All up to date equipment and processes being used at the practice which is very encouraging. Hygienist were all very friendly and knowledgeable. Dr. Cook treated you like a patient verses a customer!!!!

NPS:

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★★★★★ by Fred Elliott on 2015-10-07

Review for Candace Wright

Superb services

NPS:

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★★★★★ by Richard Huebner on 2015-10-06

Review for Michelle Keckler

Everyone friendly and did their best to make you comfortable and answer any questions

NPS:

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★★★★★ by Regina Hilton on 2015-10-05

Review for Candace Wright

Warm welcome and a great visit.

NPS:

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★★★★★ by Jenna Hartzell on 2015-10-02

Review for Phillip Cook, Jr.

Loved everyone working there! It was a bit painful, but that's my fault since I was late in going! Family friendly. Would definitely recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jenna Hartzell on 2015-10-02

Review for Phillip Cook, Jr.

Loved everyone working there! It was a bit painful, but that's my fault since I was late in going! Family friendly. Would definitely recommend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-10-01

Review for Michelle Keckler

Hygienist thorough and gentle. I was way-overdue; hygienist took her time with cleaning.

NPS:

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★★★★★ by Gertina Sorrells on 2015-10-01

Review for Candace Wright

As always everyone is very friendly. They talk to you to make you feel at ease and question you on what they are doing. I didn't feel I could do x-ray today so we put it off till my next appointment. All of them work with you. Dr. Cook is a joy to talk with.

NPS:

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★★★★★ by Sharon Yanaitis on 2015-09-30

Review for Jessica Elmore

Again, a wonderful experience. My hygienist was thorough and gentle. She suggested how to clean problem areas and gave me samples to try. Dr Cook was knowledgeable and spent time explaining the use of mouth guards and how they would help preserve my chipping crowns. All in all a great experience. Thank you Smithfield Family Dentistry.

NPS:

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★★★★★ by Caitlin Brotski on 2015-09-26

Amazing experience. My first time going and I felt immediately comfortable. Great bedside manner by all. I don't have dental insurance and they were extremely accommodating and gave me all my options without complication or attitude (some

other local dentists I called were quiet rude about me not having insurance). would recommend them to everyone and anyone!

NPS:

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★★★★★ by Anon on 2015-09-25

Review for Michelle Keckler

Quick and easy, thanks again!

NPS:

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★★★★★ by Elizabeth Vance on 2015-09-25

Review for Candace Wright

Pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-09-24

Review for Michelle Keckler

Very thorough, accomodating, and makes your typical dental appointment pleasant. The office is very welcoming, the staff friendly, and has Hamtown hospitality.

NPS:

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★★★★★ by William Whitley on 2015-09-24

Review for Phillip Cook, Jr.

Great visit. Replace broken crown. In and out very quickly.

NPS:

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★★★★★ by Carol Grigsby on 2015-09-23

Review for Phillip Cook, Jr.

I was quite anxious going into my appointment. My former dentist of 42 years had used gas during my crown work in the past, and this would be my first time 'awake'. It went very well. I didn't feel any pain or discomfort, and I'm not having any problems afterwards. Delighted ~ everyone was very pleasant and professional.

NPS:

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★★★★★ by Anon on 2015-09-23

Review for Jessica Elmore

While having my routine visit I could overhear Dr. Cook with a child. His "bedside manner" was AWESOME!

NPS:

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★★★★★ by John Wandling on 2015-09-22

Review for Candace Wright

I have been a patient for more than eight years, and every visit has been excellent. Dr Cook and his staff are friendly and welcoming, but also professional and extremely competent. They go above and beyond to make sure you understand what is going on, and what your options are.

NPS:

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★☆☆☆☆ by Debra Whitley on 2015-09-11

Review for Michelle Keckler

Love Dr. Cook and his whole staff. I have always been nervous going to the dentist. Dr. Cook and his staff make it a good experience and as painless as possible! I would highly recommend his practice as a thorough experience.

NPS:

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★★★★★ by Mary-Margaret Fisher on 2015-09-11

Review for Candace Wright

Everyone is always wonderful !

NPS:

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★★★★★ by Anon on 2015-08-28

Review for Michelle Keckler

All of the staff was courteous and professional. The hygienist answered all my questions and offer excellent dental care advice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Johnson on 2015-08-28

Review for Michelle Keckler

excellent, as usual

NPS:

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★★★★★ by Mark Calhoon on 2015-08-27

Review for Michelle Keckler

Smithfield Family Dentistry must be a great place to work, as every time I go there the entire staff - from Dr. Cook to the folks at the reception desk - are

smiling, joking around, and appear to be truly happy to see you. They employ the latest technologies, take the time to explain what they are doing, and ensure that the patient is happy before they leave. Overall, Dr. Cook's practice is the epitome of what a professional dental practice ought to be!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Margaret Knight on 2015-08-26

Review for Phillip Cook, Jr.

Everyone at Dr. Cook's office are professional and courteous. They make you feel like family. I would recommend to friends!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Piero Wong on 2015-08-26

Review for Michelle Keckler

Great friendly people! Always puts me in a relaxed mode.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Melissa Farmer on 2015-08-25

Review for Jessica Elmore

Smithfield Family Dentistry provides wonderful service. The entire staff is warm and friendly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jennifer Harvey on 2015-08-21

Review for Jessica Elmore

Great office

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marion Young on 2015-08-20

Review for Michelle Keckler

Great staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert Lockhart on 2015-08-15

Review for Phillip Cook, Jr.

Dr. Cook and his Staff are Top Notch!!! Check them out. You won't be disappointed. Friendly, courteous, efficient, and Professional.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wayne Lockwood on 2015-08-14

Review for Jessica Elmore

Always friendly and professional. And no cavities. Couldn't have been better.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dan Vial on 2015-08-13

Review for Candace Wright

Always a pleasant visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Neysa Bryant on 2015-08-13

Review for Hyg. Temp

Always a great experience.

NPS:

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★★★★★ by Owen Bryant on 2015-08-13

Review for Jessica Elmore

We love Dr. Cook's office! Great staff!

NPS:

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★★★★★ by Francois Meunier on 2015-08-13

Review for Candace Wright

As always, a very friendly and professional environnement.

NPS:

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★★★★★ by James Phillips on 2015-08-12

Review for Candace Wright

Couldn,t ask for a better dental tech than Candace nor a better dentist than Doc Cook.

NPS:

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★★★★★ by Brittney Russell on 2015-08-09

Review for Phillip Cook, Jr.

Great experience here.... everyone I met was extremely kind and helpful. The staff was very friendly and professional.

NPS:

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★★★★★ by Howard Canada on 2015-08-08

Review for Candace Wright

Had a great experience on my first visit. Everyone was quite friendly and professional. Made me feel welcome and comfortable.

NPS:

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★★★★★ by Robert Lockhart on 2015-08-07

Review for Candace Wright

Friendly, First Class & Professional. Dr. Cook and his staff are awesome. They are very efficient, courteous, and make you feel very comfortable. Dr. Cook has a bubbly personality and listens when you talk to him and explains everything in understandable detail. I would HIGHLY RECOMMEND his practice. They are GREAT !!!

NPS:

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★★★★★ by Kristy Campbell on 2015-07-31

Review for Phillip Cook, Jr.

Smithfield Family Dentistry provided a very complete dental cleaning and assessment! They all are kind employees that felt more like friends. I feel great about making this dentist office our family's provider for many years to come.

NPS:

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★★★★★ by Gwendolyn Knight on 2015-07-28

Review for Candace Wright

Everyone was very helpful.

NPS:

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★★★★★ by William Gwaltney on 2015-07-28

Review for Phillip Cook, Jr.

I appreciate the professional and caring dental treatment provided early on a Monday morning without a prior appointment. Tooth and gum are much improved the next day. Atwill Gwaltney

NPS:

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★★★★★ by James Warren on 2015-07-23

Review for Michelle Keckler

Professional and friendly.. No honey bees !

NPS:

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★★★★★ by Stephen Amy on 2015-07-14

Review for Candace Wright

As always, a good experience. SCA

NPS:

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★★★★★ by Peter Carlson on 2015-07-11

Review for Phillip Cook, Jr.

I had an old filling replaced...quickly and efficiently. Thanks to all of the team associated with Milton Cook.

NPS:

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★★★★★ by Margaret Cress on 2015-07-08

Review for Candace Wright

Every one in the office is outstanding including the dental tech, the admin personnel and of course Dr. Cook. I noted that the admin follow up is really good as it prompts people to follow up on their dental care.

NPS:

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★★★★★ by Barbara Bonney on 2015-07-07

Review for Candace Wright

Excellent in every aspect. Very professional and well done by dental hygienist and dentist

NPS: N/A

★★★★★ by James Bonney on 2015-07-07

Review for Michelle Keckler

Professional, Pleasant, Very well done

NPS: N/A

★★★★★ by Carol Grigsby on 2015-07-02

Review for Michelle Keckler

Delighted with the results of my cleaning and check-up. Everyone was very professional and explained everything well. The staff was very friendly and helpful.

NPS:

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★★★★★ by Kenneth Kaplan on 2015-06-30

Review for Michelle Keckler

As always, superb dental treatment.

NPS:

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★★★★★ by Lisa Ford on 2015-06-27

Review for Jessica Elmore

Awesome Dentistry Practice. Close to home...clean office...great Staff...excellent Service.

NPS:

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★★★★★ by Henrietta Kaplan on 2015-06-26

Review for Candace Wright

Great people!

NPS:

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★★★★★ by Wesley Jones on 2015-06-24

Review for Jessica Elmore

Very friendly place; up-to-date equipment and services; excellent waiting area; haven't tasted the coffee yet, but bet it's good! Martin Jones

NPS:

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★★★★★ by Peggy Thal on 2015-06-24

Review for Candace Wright

Always a great dental experience at Dr. Cook's office. I had a cleaning and check up with Candice. She is always so careful and does a perfect job. Also, a check up with Dr. Cook. Everyone is so friendly and they make you feel very comfortable . I have been going here for many years. I feel that get the best care for my teeth. Everyone in my family comes here.

NPS:

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★★★★★ by Gary Anderson on 2015-06-23

Review for Michelle Keckler

Perfect. Thank-you for all you do.

NPS:

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★★★★★ by Thomas Grigsby on 2015-06-18

Review for Phillip Cook, Jr.

I received superb treatment. Everyone was professional and friendly. I went for a cleaning on my first visit and the staff got my teeth cleaner that I have ever seen them. Excellent work. Highly recommend Smithfield Family Dentistry

NPS:

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★★★★★ by Beatrice Wise on 2015-06-12

Review for Candace Wright

My experience with Smithfield Family Dentistry was excellent. My appointment was on time, the technician was very friendly and concerned about any problems I may have had . The service was excellent and professional

NPS:

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★★★★★ by Anon on 2015-06-11

Review for Phillip Cook, Jr.

Great staff and Dr! Would def recommend!

NPS:

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★★★★★ by James Porter on 2015-06-10

Review for Candace Wright

All was good.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Larry Brown on 2015-06-05

Review for Michelle Keckler

I missed milton not being there they said he was sick, but I bet he was playing golf, but his girls took good of me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Forrest Vance on 2015-06-04

Review for Phillip Cook, Jr.

Dr. Cook and staff do a great job and provide great, timely service. Thanks.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joseph Williams on 2015-06-03

Review for Phillip Cook, Jr.

Excellent staff - friendly, helpful, knowledgeable. Couldn't have asked for a better experience with my son's chipped tooth. Highly recommend Dr. Cook.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sara Barnes on 2015-06-03

Review for Candace Wright

Always have a great experience here. Have never had to wait for than a few minutes and staff is so friendly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eva-Lea Marshall on 2015-06-03

Review for Michelle Keckler

Having to change dentist after 35+ years (mine retired) I was very happy with the care and time the staff as well as Dr Cook put into me. They were very helpful with questions I had and made me feel at ease with the whole appointment. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Trombley on 2015-06-02

Review for Michelle Keckler

Great place and great people!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Raymond Deplatchett on 2015-06-02

Review for Hyg. Temp

As usual...Excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gail Lockhart on 2015-05-29

Review for Jessica Elmore

Very friendly staff! Gentle hygienist. Dr. Cook spends time and answers all questions. Wished I'd come here sooner.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynette Ross on 2015-05-26

Review for Michelle Keckler

Great experience as usual. Michelle is the best. Great atmosphere and friendly, caring staff. I would recommend this practice to everyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Johnson on 2015-05-20

Review for Phillip Cook, Jr.

ggod.....painless and fast

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-05-20

Review for Candace Wright

Fast, personal and painless

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Barlow on 2015-05-12

Review for Phillip Cook, Jr.

Dr. Cook worked me in after one of my molars broke. Everybody was polite, calm and efficient. I appreciated the care taken throughout the appointment. I was able to leave with a temporary cap and the procedure was painless.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Jackson on 2015-05-12

Review for Phillip Cook, Jr.

Exceeds expectations.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-05-11

Review for Jessica Elmore

Great visit. Friendly staff, pleasant, clean environment. Takes the misery out of going to the dentist! :)

NPS:

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★★★★★ by Leigh Leaman on 2015-05-07

Review for Jessica Elmore

All were friendly & direct. Great care and efficient team and open about any fees (which were very reasonable) ahead of time so no surprises at the desk!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Powell on 2015-04-30

Review for Candace Wright

My visit was fine. No complaints at all.

NPS:

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★★★★★ by Miles Mauger on 2015-04-29

Review for Phillip Cook, Jr.

Quick service, very polite and professional as usual!

NPS:

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★★★★★ by Anon on 2015-04-28

Review for Candace Wright

Excellent care and professionalism. Took time to address my questions/concerns and find out if I was having any issues. Great location and state of the art facility. Courteous professional staff. In and out on time!

NPS:

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★★★★★ by Judith Cutler on 2015-04-25

Review for Michelle Keckler

Michelle always does an excellent job. She will answer all my questions and bring me up-to-date on the state of my teeth.

NPS:

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★★★★★ by Eileen Tyson on 2015-04-24

Review for Phillip Cook, Jr.

Dr. Cook and his staff genuinely care for the patient and his/her needs. The pain-free experience left a smile on my face and a satisfaction that I just had to share with others. Dr. Cook's office is equipped with state of the art tools and an experienced staff that exceeded my expectations! Thank you all!

NPS:

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★★★★★ by Anon on 2015-04-23

Review for Candace Wright

Great experience.....friendly and competent staff. I would highly recommend this dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Fiona Mitchell on 2015-04-22

Review for Candace Wright

A great overall experience - very friendly and welcoming staff, easy to book an appointment and Dr Cook is awesome! Even though I have moved to Norfolk, I still drive out to Smithfield to see him because it is well worth the drive. I highly recommend this dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harry Dortch on 2015-04-21

Review for Phillip Cook, Jr.

Good visit . Needed a filling and they could fix it while I was there. Thanks .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathyne Lemon on 2015-04-21

Review for Candace Wright

Excellent staff, excellent Dr.

NPS:

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★★★★★ by Anon on 2015-04-17

Review for Candace Wright

We had a great first visit to Dr. Cook. Everything from making the appt to the actual visit were first rate. My 7 year old was super comfortable and is already looking forward to his next visit. Thank you Dr. Cook and staff!!!!

NPS:

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★★★★★ by Joseph Jacob on 2015-04-17

Review for Phillip Cook, Jr.

I was very pleased with my treatment. Everyone was so nice. I was comfortable considering I was in a dentist chair, unusual for me, but thankful. Joe Jacob

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-04-17

Review for Jessica Elmore

Everyone was very nice and professional.

NPS:

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★★★★★ by Sheila Wright on 2015-04-17

Review for Candace Wright

As always, I actually enjoyed my dental checkup! Great group of people. Courteous, friendly, excellent work! Thanks!

NPS:

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★★★★★ by James Johnson on 2015-04-16

Review for Michelle Keckler

good people, caring.....do good work

NPS:

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★★★★★ by Angela Minton on 2015-04-16

Review for Jessica Elmore

Awesome staff!

NPS:

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★★★★★ by Angela Ebel on 2015-04-11

Review for Candace Wright

I love this office and am so glad our whole family has switched to going here! Our little town of Smithfield has a cutting edge dentist office! I am a nurse and I know quality when I see it!

NPS:

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★★★★★ by Peter Knauth on 2015-04-10

Review for Phillip Cook, Jr.

Absolutely top-notch in every way! Emergency repair of a chipped tooth - so grateful to be slipped in so quickly and treated so well by Dr Cook's entire Team!

NPS:

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★★★★★ by James Phillips on 2015-04-09

Review for Michelle Keckler

Not only is the facility possess a welcome environment as if visiting a home, the staff present an open and friendly atmosphere. The dental service is as you would expect from this establishment, caring and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Krieger on 2015-04-03

Review for Michelle Keckler

Thanks Michelle Great job!

NPS:

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★★★★★ by Latasha Jones on 2015-03-26

Review for Phillip Cook, Jr.

The best dentist office ever. All the staff are nice. I feel welcomed and in good hands every time I am there.

NPS:

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★★★★★ by Anon on 2015-03-25

Review for Candace Wright

Always excellent service. Staff is friendly and willing to help in any way possible.

NPS:

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★★★★★ by Sharon Yanaitis on 2015-03-25

Review for Jessica Elmore

wonderful hygienist.....wonderful care and attention from Dr. Cook!!

NPS:

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★★★★★ by Steven Reznick on 2015-03-19

Review for Candace Wright

Professional service from personable team. Consistently excellent.

NPS:

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★★★★★ by Julie Greene on 2015-03-13

Review for Phillip Cook, Jr.

Dr. Cook and his staff are very skilled and knowledgeable, as well as professional and friendly! A very pleasant experience with every visit!

NPS:

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★★★★★ by Anon on 2015-03-11

Review for Candace Wright

The technician greeted me with a smile and gently cleaned my teeth before Dr. Cook came in, looked at my X-rays and pronounced me "good to go".

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-03-10

Review for Candace Wright

Gentle cleaning.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Kelly on 2015-03-06

Review for Phillip Cook, Jr.

Everyone was very professional and friendly!

NPS:

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★★★★★ by Earlene Sprouse on 2015-03-06

Review for Michelle Keckler

Friendly staff and competent care.

NPS:

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★★★★★ by Marion Young on 2015-03-03

Review for Phillip Cook, Jr.

Staff are professional and friendly. I never have to wait for my scheduled appointments. I have recommended this dental practice to others and will continue to do so.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-03-03

Review for Candace Wright

As usual Candace was wonderful. The office staff is so friendly and kind.dr. Cook was pleasant and thorough. I never relish going to the dentist(!) but my experience with Smithfield Family Dentistry is always is positive.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Wright, Jr. on 2015-02-27

Review for Phillip Cook, Jr.

excellent service could not more pleased

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tyler Mullen on 2015-02-25

Review for Candace Wright

From the time you walk in to the time you leave, you have only kind, professionals helping you. They are excellent with kids and older folks that might have had a bad experience somewhere else. Can only speak positively and would recommend to everyone.

NPS:

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★★★★★ by Robert Wright, Jr. on 2015-02-20

Review for Michelle Keckler

THE BEST Dr. Cook and the entire staff are great

NPS:

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★★★★★ by Dan Vial on 2015-02-11

Review for Candace Wright

Always excellent service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wayne Lockwood on 2015-02-06

Review for Michelle Keckler

It was great. Thank you

NPS:

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★★★★★ by Lisa Dougherty on 2015-02-05

Review for Michelle Keckler

Love Dr. Cook and all his staff, what a great team. I love my new bite guard, best nights sleep ever! I wish i got one years ago it's worth ever penny.

NPS:

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★★★★★ by Francois Meunier on 2015-01-23

Review for Michelle Keckler

Continued excellent and ever lasting service.

NPS:

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★★★★★ by Anon on 2015-01-23

Review for Candace Wright

Great visit... As usual.

NPS:

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★★★★★ by Scott Sumpter on 2015-01-21

Review for Phillip Cook, Jr.

Good fix, positive happy people, on time.

NPS:

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★★★★★ by Ronald Jones on 2015-01-20

Review for Candace Wright

Nice comfortable waiting area, very friendly staff. A pleasurable visit, as always.

NPS:

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★★★★★ by James Johnson on 2015-01-15

Review for Michelle Keckler

all went well.....detailed cleaning

NPS:

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★★★★★ by John Wandling on 2015-01-15

Review for Candace Wright

Regular hygiene visit. Businesslike, competent, and professional. Excellent service, friendly staff. Have been a patient here for many years. Dr Cook and excellent dentist, very knowledgeable and competent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephen Amy on 2015-01-13

Review for Candace Wright

I never thought I would enjoy going to to a dentist. The whole staff is great.
SCA

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-01-13

Review for Michelle Keckler

Very friendly staff. You feel valued as a customer. top notch dentist and staff.

NPS:

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★★★★★ by Karla Hearn on 2015-01-06

Review for Candace Wright

You are nice people. Never enjoy the dentist office but you do make it easier.

NPS:

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★★★★★ by Tammy Farinholt on 2015-01-04

Review for Jessica Elmore

great. felt comfortable. First time in a long time that the dentist actually looked a my teeth and didn't just review the hygentist's notes. Glad I switched.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Price on 2014-12-30

Review for Michelle Keckler

Always outstanding

NPS:

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★★★★★ by Peter Carlson on 2014-12-24

Review for Jessica Elmore

As always, a positive experience! As much as I hate going to the dentist, I love Milton's crew --- office staff, hygienist, and even the old Grinch himself!
Pete

NPS:

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★★★★★ by James Strang on 2014-12-16

Review for Candace Wright

Efficient and on time

NPS:

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★★★★★ by Wesley Jones on 2014-12-16

Review for Michelle Keckler

No problems. Efficiency plus! Always smiles & friendliness. Excellent atmosphere in waiting room as well as the examination rooms.

NPS:

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★★★★★ by Anon on 2014-12-13

Review for Candace Wright

I receive top notch care and all in a relaxed and friendly atmosphere. Thank You.

NPS:

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★★★★★ by Henrietta Kaplan on 2014-12-11

Review for Jessica Elmore

Everything was wonderful. Pls use my email address which is Bkaplan@charter.net. The address you used is that of my husband.

NPS:

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★★★★★ by Beatrice Wise on 2014-12-11

Review for Jessica Elmore

Very professional service.Warm and caring.

NPS:

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★★★★★ by Kenneth Kaplan on 2014-12-11

Review for Jessica Elmore

Prompt efficient professional treatment.

NPS:

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★★★★★ by Carolyn Altman on 2014-12-10

Review for Candace Wright

Smithfield Family Dentistry was so awesome. They went over and beyond to help me. They were very caring and compassionate, and did everything they could to stop my pain. Everyone was so helpful the front office staff, the staff in the back, and Dr. Cook. I was very pleased. I think they are a very caring staff, and care about their patients. I would send anyone there...

NPS:

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★★★★★ by William Jackson on 2014-12-09

Review for Michelle Keckler

Friendly and pleasant environment. Quality service.

NPS:

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★★★★★ by Anon on 2014-12-04

Review for Jessica Elmore

I have been going to Smithfield Family Dentistry for about 2 years. It's great. The staff are always nice and polite. The office and rooms have always been clean and neat. I have never had a bad experience there.

NPS:

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★★★★★ by Larry Brown on 2014-12-04

Review for Jessica Elmore

milton is the best dentist i ever had in 68 years,would recommend him to every one ,larry

NPS:

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★★★★★ by Sara Barnes on 2014-12-02

Review for Candace Wright

Wonderful experience!

NPS:

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★★★★★ by David Trombley on 2014-11-27

Review for Jessica Elmore

Great people, relaxing environment and outstanding service. Best dentist practice around!!!!

NPS:

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★★★★★ by Mark Fielding on 2014-11-26

Review for Candace Wright

Everything was on time, the dental technician was very nice and did a good job.

NPS:

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★★★★★ by Anon on 2014-11-21

Review for Michelle Keckler

Always pleased with care and consideraton.

NPS:

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★★★★★ by James Phillips on 2014-11-21

Review for Candace Wright

I receive top notch care and all in a relaxed and friendly atmosphere.

NPS:

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★★★★★ by Ellen Wilkinson on 2014-11-19

Review for Jessica Elmore

Professional, friendly people in a very pleasant atmosphere.

NPS:

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★★★★★ by Robert Armstrong on 2014-11-18

Review for Michelle Keckler

Michelle is the best hygienist I have ever had clean my teeth, anywhere. She's terrific!

NPS:

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★★★★★ by William Whitley on 2014-11-15

Review for Michelle Keckler

Visit was excellent. I was greeted in a very friendly manner upon arrival by the lead Doctor and staff. My wait was very short and the Dental Hygienist greeted me in the waiting room. The cleaning was timely and very professional, with care taken to explain all procedures clearly. The attending Doctor was also very professional and yet remained open and friendly engaging in conversation as to my well being. Great visit all around.

NPS:

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★★★★★ by Robert Wright, Jr. on 2014-11-14

Review for Michelle Keckler

Dr. Cook and entire staff are Great!!!!!!!!!!

NPS:

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★★★★★ by Lisa Ford on 2014-11-11

Review for Phillip Cook, Jr.

Awesome Dentist and his staff are just as awesome. Close and conveniently located to most areas. Highly recommended. ..!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward Hipp on 2014-11-07

Review for Michelle Keckler

Dr Cook and his staff are the best: professional, competent, personable and always upbeat.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gabriela Gilmore on 2014-11-06

Review for Michelle Keckler

Excellent service, as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robbin Popovic on 2014-11-03

Review for Michelle Keckler

My experience at Dr. Cook's office was far more delightful than I had expected. I mean who enjoys the dentist? But I was made to feel comfortable and didn't feel as though Dr. Cook or any of the staff was trying to get me to spend a ton of money of needless cosmetic dental work. Staff and Customer service were excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bryan Bradish on 2014-11-01

Review for Phillip Cook, Jr.

On time and good work

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Whitener on 2014-10-30

Review for Candace Wright

Staff is great and Dr. Cook is always a "trip."

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Meredith Parks on 2014-10-30

Review for Candace Wright

Awesome! Gentle, kind, and affordable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charles Cary on 2014-10-28

Review for Michelle Keckler

Far and away the best dental practice I have visited.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Anon on 2014-10-22

Review for Candace Wright

Very friendly, professional and caring staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Cutler on 2014-10-21

Review for Michelle Keckler

As always, I am pleased with the professional job that Michelle does on my teeth. Also, it is always a pleasure just to see your friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-10-21

Review for Candace Wright

Excellent personal service from a very qualified staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wayne Lockwood on 2014-10-21

Review for Phillip Cook, Jr.

Curteous and attentive. Thank you

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Francois Meunier on 2014-10-21

Review for Michelle Keckler

Excellent as usual!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marcus Richardson on 2014-10-17

Review for Michelle Keckler

My family started going to Smithfield Family Dentistry this year so I was the lone holdout. I wish that I had been going to them earlier. The staff is very friendly and I appreciated the caring attitude of everyone who I came into contact with. I would recommend them without hesitation!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Maltby on 2014-10-14

Review for Michelle Keckler

As always, Michelle and Dr. Cook did a great job.

NPS:

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★★★★★ by Yuille Hudnall on 2014-10-03

Review for Candace Wright

The staff is so wonderful and friendly. Love them!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Wright, Jr. on 2014-10-03

Review for Phillip Cook, Jr.

excellent as always

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Angela Ebel on 2014-10-03

Review for Michelle Keckler

It is wonderful to have this great dental practice in our small town of Smithfield! I really thought there was no way a smaller town practice could beat what we were used to! But it did! Excellent explanations with everything. And very smart and cutting edge staff and dentist! We have switched for life!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edmund Mortimer on 2014-10-03

Review for Michelle Keckler

Excellent, on-time professional service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-10-02

Review for Candace Wright

We just moved into the area and looked online for a dentist and found Dr. Cook. They were very nice and he did a great job explaining things to us.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Neel on 2014-09-30

Review for Candace Wright

Always a 5 star experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Glenn Erwine on 2014-09-27

Review for Campbell Delk

This was one of my best visits to a dentist to have a crown put on a tooth. I was amazed that I did not even feel the shot to numb the area in my mouth. Dr. Delk and his assistance Christina did a wonderful job. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Starnes on 2014-09-25

Everyone at the office is friendly. If you happen to have a dental emergency or problem, they get you right in. The facility is clean and modern. Dr. Cook and his staff are top notch. I am so glad I finally found a dentist close to home who takes excellent care of me in a timely manner

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharon Yanaitis on 2014-09-25

Review for Crystal Wichman

wonderful,comfortable setting as soon as you walk in the door. The staff is so friendly!! Makes a nerve racking experience tolerable. So glad that we found Smithfield Family Dentistry.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary-Margaret Fisher on 2014-09-17

Review for Candace Wright

Love everyone in the office!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amy Bullock on 2014-09-13

Review for Candace Wright

I hate going to the dentist more than anyone realizes, but since I started going to Dr. Cook over the past couple of years my opinion has changed. The staff is wonderful, my hygienist is the best. I would recommend Dr. Cook's office to anyone that is scared of the dentist like I was, the whole staff makes you feel right at home.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Wright on 2014-09-11

Review for Candace Wright

Another great visit! Always a pleasure!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wayne Lockwood on 2014-09-09

Review for Phillip Cook, Jr.

Loved having such a friendly experience even though I was having teeth drilled.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Earlene Sprouse on 2014-09-06

Review for Michelle Keckler

Friendly, competent, professional service.

NPS:

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★★★★★ by Peggy Thal on 2014-09-05

Review for Candace Wright

Another great appointment. Cleaning by Hygienist Candice and a check up with Dr. Cook. Always a very friendly Staff. Enjoy the special treatment . My family has been coming here for at least 6 years when we moved to Smithfield.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Steven Pillow on 2014-09-03

Review for Candace Wright

I have a hard swallowing due to a stroke. I appreciate understanding my disability.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Yoko on 2014-08-27

Review for Crystal Wichman

Had a great time. No better place to get a good cleaning.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Krieger on 2014-08-22

Review for Michelle Keckler

Excellent job by Michelle.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alneader Woodard on 2014-08-20

Review for Phillip Cook, Jr.

Dr. Cooke and his entire staff are awesome. Best dentist and hygienists ever. They are so great with my kids. They make having to go to the dentist a pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jarvis Hearn on 2014-08-20

Review for Phillip Cook, Jr.

My needs were met with a great deal of professionalism. Going to a dentist's office is not one of my favorite things to do but you can feel sure the staff will be friendly and throw in meeting your every need..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward James on 2014-08-19

Review for Candace Wright

Smithfield Family Dentistry is the best.

NPS:

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★★★★★ by Anon on 2014-08-15

Review for Michelle Keckler

Always a pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Calhoon on 2014-08-15

Review for Michelle Keckler

Always a great experience with Dr. Cook and his staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jarvis Hearn on 2014-08-13

Review for Candace Wright

Nice group of folks....

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marion Young on 2014-08-08

Review for Michelle Keckler

Luv the staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-08-07

Review for Crystal Wichman

Great office, great staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Theodore Hoagland on 2014-08-06

Review for Candace Wright

Very deferent of my time -- No waiting time! Excellent service from the hygienist and Dr. Cook-

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Carroll on 2014-08-06

Review for Crystal Wichman

The staff is always friendly and talkative. The services are gentle and more than thorough. I have never had a "good" experience at a dentist office until I started going here. I actually can say I look forward to my cleanings!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Wright, Jr. on 2014-07-31

Review for Phillip Cook, Jr.

AS always very pleased

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-29

Review for Crystal Wichman

Great thorough job

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darrell Cyr on 2014-07-26

Review for Candace Wright

Wonderful staff and excellent customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephanie Slay on 2014-07-18

Review for Candace Wright

Friendly, relaxed and competent staff :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-18

Review for Michelle Keckler

Courteous staff; dental hygienist gentile but thorough. Dr. Cook straight-forward and proactive with treatment options.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Phillips on 2014-07-16

Review for Candace Wright

Excellent care with a great staff, Candace is a wonderful tech and a very nice person.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karla McMillian on 2014-07-15

Review for Phillip Cook, Jr.

My family loves this office!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tyler Mullen on 2014-07-15

Review for Phillip Cook, Jr.

It is always a pleasant experience. Dr. Cook and his staff are caring and make sure patients have a positive visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Francois Meunier on 2014-07-15

Review for Candace Wright

A continued excellent service accompanied by friendly mannered and knowledgeable staff!.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-12

Review for Michelle Keckler

We have been going to this practice for a few years, they are always fast and courteous and provide excellent dental care!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Wirth on 2014-07-02

Review for Crystal Wichman

Efficient, caring service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karla Hearn on 2014-07-01

Review for Candace Wright

Wonderful group of people....

NPS:

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★★★★★ by Mary Beth Wood on 2014-06-28

Review for Michelle Keckler

As always, the staff is courteous and friendly! Love my hygienist Michelle! She is awesome and caters to my whimpyness & tolerates my aversion to the gritty toothpaste!! :) Dr Cook is also great - very personable, knowledgeable and has solutions for dental problems... I would recommend them to anyone! And I have!

NPS:

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★★★★★ by Jeffery Cannon on 2014-06-26

Review for Phillip Cook, Jr.

As always, fast, professional, and painless!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janet Kneisel on 2014-06-24

Review for Candace Wright

Pleasant as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Constance Law on 2014-06-18

Review for Crystal Wichman

I always enjoy my visits to Smithfield Family Dentistry. I know I will get the best of care.

NPS:

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★★★★★ by Gerard Healy on 2014-06-12

Review for Phillip Cook, Jr.

Had a cavity cut out and filling to replace the area. Felt no pain after the needle. Done in 20 minutes. Like that a lot.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wesley Jones on 2014-06-10

Review for Michelle Keckler

Always pleasant, friendly and thorough. Amiable crew working there, including the dentist. Location, also, convenient and easy to get to.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Timothy Woodard on 2014-06-10

Review for Michelle Keckler

Great place.

NPS:

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★★★★★ by Larry Brown on 2014-06-05

Review for Phillip Cook, Jr.

Dr cook did an outstanding job removing my tooth, didnt feel a thing hes an outstanding dentist,

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward Bransford on 2014-06-05

Review for Crystal Wichman

My cleaning visit was a pleasant one as it always is. Making a visit to the dentist pleasant isn't easy but Dr. Cook and his staff have found the magic that makes it happen.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Larry Brown on 2014-05-28

Review for Crystal Wichman

Dr.cook and his staff is the best dentist I"v ever had, there greattttt!!!!

NPS:

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★★★★★ by Kim Elder on 2014-05-28

Review for Phillip Cook, Jr.

Dr. Cook and his staff are just wonderful, inviting but most importantly provide expert dental services. I would recommend this practice for all dental services.

NPS:

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★★★★★ by William Whitley on 2014-05-24

Review for Michelle Keckler

Great visit. Everything went well. Entire staff was upbeat, friendly and still very professional.

NPS:

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★★★★★ by Ellen Wilkinson on 2014-05-16

Review for Michelle Keckler

It was a pleasant experience. Everyone is so friendly and it makes being there "almost" enjoyable! It's also nice to have questions answered and explained thoroughly. Thanks for all you do.

NPS:

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★★★★★ by Jennifer Hartley on 2014-05-09

Review for Michelle Keckler

Everyone is always super nice! I've had bad experiences in the past but never anything bad from Dr. Cook and his staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Armstrong on 2014-05-06

Review for Michelle Keckler

Michelle is a careful, kind, and skilled hygienist. Dr. Cook is quick but thorough and always a pleasure to talk with. It's great to have such wonderful dental service so close to home.

NPS:

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★★★★★ by Gabriela Gilmore on 2014-05-01

Review for Michelle Keckler

Excellent service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Wright, Jr. on 2014-04-30

Review for Michelle Keckler

very pleased as always with entire staff

NPS:

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★★★★★ by Frederick Phelps on 2014-04-25

Review for Phillip Cook, Jr.

as good as trips to the dentist can get. skilled practitioners, modern equipment, nice people.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kim Elder on 2014-04-25

Review for Candace Wright

BEst dentist and staff in the world!!!!!!!!!!!!!!!!!!!!

NPS:

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★★★★★ by Gerard Healy on 2014-04-23

Review for Crystal Wichman

A very short wait before the procedure. The dental hygienist was professional and courteous, and conscious of hitting sore spots. I felt I had a good idea of the state of my teeth and what my options were at the end. Very Satisfied.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheri Hardeman on 2014-04-23

Review for Candace Wright

As always a great experience at the dentist! Staff is wonderful as well as Dr Cook :)

NPS:

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★★★★★ by Anon on 2014-04-22

Review for Michelle Keckler

Excellent treatment from the moment you walk in the office. My husband & I know we receive the best care from Dr. Cook and his staff.

NPS:

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★★★★★ by Anon on 2014-04-17

Review for Candace Wright

Wonderful ! My son loves going to the dentist.

NPS:

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★★★★★ by Brian Pack on 2014-04-15

Review for Phillip Cook, Jr.

It was so cool going there and seeing the freindly staff. The staff is beautiful and made me very comfortable by brush my teeth and flossing for me. It.....was.....awesome.

NPS:

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★★★★★ by Anon on 2014-04-15

Review for Candace Wright

Exccellent care and attention

NPS:

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★★★★★ by Jeffrey Foster on 2014-04-12

Review for Phillip Cook, Jr.

This visit was so Dr. Cooke could do some drilling and filling on a cavity and also on another filling done by another dentist a long time ago in a galaxy far, far away that had a crack. As usual, Doc and his assistant are as friendly as can be and there was no pain at all while he was working. I highly recommend Dr. Cooke and his entire staff.

NPS:

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★★★★★ by Kevin Old on 2014-04-12

Review for Michelle Keckler

Was satisfied with my experience with people and care I relieved.

NPS:

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★★★★★ by Judith Cutler on 2014-04-10

Review for Michelle Keckler

As always, my experience with Michelle was a pleasant one. She does a very thorough and professional cleaning. Plus, Michelle is a very nice person and pleasant.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Francois Meunier on 2014-04-09

Review for Candace Wright

The usual professionalism, effectiveness, and courtesy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Earlene Sprouse on 2014-04-07

Review for Phillip Cook, Jr.

Professional and competent yet friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Riley Griffin on 2014-04-06

Review for Michelle Keckler

Great experience. Michelle did a great job as she usually does.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeffrey Foster on 2014-04-05

Review for Michelle Keckler

Everybody is *very* friendly. The hygienists really know their business and cleanings are not painful. I visit this dentist with no trepidation.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Baugh on 2014-04-03

Review for Candace Wright

Dr. Cook & staff are awesome - very friendly & accommodating and thoroughly explain things. I've been going to Dr. Cook's office for approximately 5 years and have never had to wait more than 5 minutes to be seen. My husband who used to be terrified of dentists is now happy to go to Dr. Cook. I would highly recommend him to anyone looking for a dentist.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Fry on 2014-04-02

Review for Candace Wright

Seen on time. Treated very respectfully. Every step explained before it was done. Felt like I was in very competent hands the entire time by every staff person.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-29

Review for Michelle Keckler

Competent ,professional,friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-28

Review for Michelle Keckler

This has to be one of the best Dentist practices that I have ever been to. This dentist and his beautiful staff make it so painless and anxiety free that it is impossible to not come see them to get your teeth fixed or cleaned. I love it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-28

Review for Michelle Keckler

Always a pleasant experience [if that is possible at the dentist office]. The staff are friendly and helpful. Michelle is a great hygienist and Dr. Cook explains all procedures in simple terms.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Dewing on 2014-03-27

Review for Phillip Cook, Jr.

Service was pleasant, speedy, and I left with a whole tooth instead of a chipped one. What else can one ask of a dentist?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Randi Kayes on 2014-03-25

Review for Michelle Keckler

Best dentist and staff!!!

NPS:

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★★★★★ by Robert Neel on 2014-03-25

Review for Candace Wright

Always a pleasure. Great service, on time...great people. What more can you ask? Thanks, Bob

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharon Yanaitis on 2014-03-21

Review for Crystal Wichman

As a first time client at Smithfield Family Dentistry, I was impressed the moment I walked through the door. Beautiful surroundings, friendly staff, and excellent care was provided by my dental hygienist. I never had such a complete exam. Every procedure was explained clearly and my concerns were listened to closely by both my hygienist and Dr. Cook. I left completely happy and satisfied.

NPS:

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★★★★★ by Anon on 2014-03-20

Review for Candace Wright

Making the initial appointment was easy. Entire staff was extremely friendly. Absolutely enjoyed the experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Krohn on 2014-03-20

Review for Michelle Keckler

Staff is always very friendly and helpful. So glad I switched to this Dentistry!

NPS:

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★★★★★ by Leslie Brunt on 2014-03-19

Review for Crystal Wichman

Great experience!

NPS:

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★★★★★ by Janet Kneisel on 2014-03-18

Review for Candace Wright

I had a very good experience at yesterday's appointment. I appreciate that I am always taken in on time. The office is immaculate and the staff is friendly and always willing to help you. I have recommended this practice to other people and will continue to do so.

NPS:

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★★★★★ by James Warren on 2014-03-14

Review for Michelle Keckler

Excellent service..

NPS:

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★★★★★ by Anon on 2014-03-12

Review for Candace Wright

I always have a great experience at Smithfield Family Dentistry. The hygienists are so gentle I can hardly feel them do their work. Thanks for keeping my smile bright and healthy!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-03-09

Review for Candace Wright

I was very pleased with my dental visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Wright on 2014-03-07

Review for Candace Wright

Great job as always! Dental hygienist was very thorough and pleasant!

NPS:

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★★★★★ by Debra Whitley on 2014-03-04

Review for Michelle Keckler

Love Dr. Cook and all of his staff! Highly recommend to everyone.

NPS:

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★★★★★ by Julie Pillow on 2014-03-03

Review for Michelle Keckler

Personalized service - strong attention to detail, on time, and friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna Griffin on 2014-02-26

Review for Michelle Keckler

Excellent care and super friendly folk! A pleasure - if going to the dentist can be so.

NPS:

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★★★★★ by Darrell Chapman on 2014-02-25

Review for Michelle Keckler

Very professional and caring

NPS:

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★★★★★ by James Slay on 2014-02-21

Review for Phillip Cook, Jr.

Thanks for the filling, staff was very nice. The injection for the procedure to deaden the area to be worked on caused myself some concern. The medication increased my heart rate for a few minutes and I felt as if I should have been working out or running some laps around the clinic. Went away quickly enough though and tooth was taken care of. Thanks Doc. See you soon.

NPS:

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★★★★★ by Ronald Williams on 2014-02-21

Review for Michelle Keckler

My experience at Smithfield Family Dentistry was very professional and fulfilled my expectations of total quality dental care. I look forward to my next visit..

NPS:

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★★★★★ by Bruce Fischer on 2014-02-20

Review for Candace Wright

Great service

NPS:

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★★★★★ by Judy Liebert on 2014-02-17

Review for Michelle Keckler

The staff at Smithfield Family Dentistry are all friendly, efficient and professional. The waiting time for appointments is negligible. I've had the same dental hygienist, Michelle, for each of my appointments. She is exceptional! Can only say good things about Dr. Cook, his staff and his dental practice I highly recommend them to anyone looking for quality dental care.

NPS:

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★★★★★ by David Colwell on 2014-02-15

Review for Candace Wright

Another great visit; everyone was pleasant, professional and courteous. I was seen promptly and on time. The office handled setting me up with the new insurance I had just switched over to.

NPS:

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★★★★★ by Mary Keeylen on 2014-02-13

Review for Phillip Cook, Jr.

Great services. Email and text. Thanks

NPS:

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★★★★★ by Robin Hiddemen on 2014-02-07

Review for Crystal Wichman

The staff were professional and friendly and once again, Dr. Cook delivered excellent services. You won't be disappointed with Smithfield Family Denistry.

NPS:

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★★★★★ by David Newton on 2014-02-06

Review for Candace Wright

Your whole office was very organized and professional. I felt right at home and comfortable even though it was my first visit. Everyone I interfaced with were great to meet.

NPS:

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★★★★★ by Anon on 2014-02-06

Review for Crystal Wichman

Wonderful staff, wonderful Dentiat

NPS:

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★★★★★ by Linda Williams on 2014-02-05

Review for Candace Wright

I loved my 1st visit. Office is beautiful. Staff very helpful. My Dental Hygienist was very personable, but professional. Best teeth cleaning I have ever experienced.

NPS:

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★★★★★ by Joseph Krieger on 2014-02-01

Review for Michelle Keckler

Michelle is the best.

NPS:

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★★★★★ by Lisa Dain on 2014-01-30

Review for Michelle Keckler

From the moment I walked into the office, I felt welcomed. Michelle was wonderful as always and working with Joy is always good. Thank you for always taking such good care of me! :) Lisa

NPS:

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★★★★★ by Betty Bailey on 2014-01-30

Review for Candace Wright

While I am not a fan of "going" to the dentist, every time I go I ask myself "what was so bad about that"? I love all of the people at Smithfield Family Dentistry! And the dental work is best (and I must admit; it is not painful or bad, it's just in my head)!

NPS:

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★★★★★ by Kenneth Richardson on 2014-01-29

Review for Phillip Cook, Jr.

Dr Cook and his staff are great - very patient orientated -- they worked me in for an emergency tooth fix (crown) and were able to fix it in a single session.... thanks again!! will definitely be back - for the routine work ;>))

NPS:

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★★★★★ by Dan Vial on 2014-01-29

Review for Candace Wright

Great people and service.

NPS:

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★★★★★ by Patricia Wirth on 2014-01-24

Review for Michelle Keckler

Friendly, on-time service.

NPS:

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★★★★★ by Daniel Yohn on 2014-01-23

Review for Crystal Wichman

Great folks and always send me home smiling :)

NPS:

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★★★★★ by Michele Lanzalotto on 2014-01-22

Review for Candace Wright

Always on time and friendly with excellent service.

NPS:

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★★★★★ by Nell Cyr on 2014-01-22

Review for Michelle Keckler

My experiences at Smithfield Family Dentistry have always been wonderful! There is hardly any waiting time and the staff is friendly and helpful. So glad we began coming to Dr. Cook! We have recommended his practice to our friends.

NPS:

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★★★★★ by Anon on 2014-01-17

Review for Candace Wright

A pleasant visit.

NPS:

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★★★★★ by Robert Wright, Jr. on 2014-01-14

Review for Michelle Keckler

Very pleased everyone treats you great

NPS:

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★★★★★ by Carolyn Hyman on 2014-01-05

Review for Michelle Keckler

Ireally like michele. Thank you for letting me have her as my hyginist. See you in 6 months. Thanks Carolyn

NPS:

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★★★★★ by Glenn Erwine on 2014-01-03

Review for Michelle Keckler

Dr. Cook and his staff was great! They let me bring my five year old great nephew into the room while I was having my teeth cleaned. He was very courious watching every move the hyginst made. The hygnist made my great nephew very comfortable and did a wonderful job on my teeth. Dr. Cook and my nephew just happen to like the same football team. :)

NPS:

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★★★★★ by Edward Cantwell on 2013-12-25

Love this practice. Everyone heresies very professional.

NPS:

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★★★★★ by Jessica Pfahl on 2013-12-24

Review for Crystal Wichman

Very professional and friendly. hygienist very helpful with dental education

NPS:

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★☆☆☆☆ by Ruth Hartsfield on 2013-12-19

Review for Michelle Keckler

Service was friendly and professionsly. You took the time to explain my concerns. Thank you very much.

NPS:

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★★★★★ by Darryl Pierce on 2013-12-13

Review for Michelle Keckler

AS ALWAYS, I LOOK FORWARD TO MY VISIT TWICE A YEAR. IT IS NOT JUST A DENTAL OFFICE , BUT A PLACE OF COMFORT. KNOWING THAT YOU ARE CONCERN FOR MY OVERALL HEALTH MEANS THE WORLD TO ME. THANKS YOU ALL VERY MUCH..

NPS:

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★★★★★ by Elizabeth McKinney on 2013-12-12

Review for Michelle Keckler

Even though I dislike going to the dentist, Dr. Cook and his entire staff are wonderful and caring! When you are there for an appointment, their attention is fully devoted to you. Wishing you all a Merry Christmas and Happy New Year!

NPS:

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★★★★★ by Wesley Jones on 2013-12-06

Review for Michelle Keckler

Always friendly. Getting on first name basis; that's good. Equipment seems to be the latest and up-to-date. Convenient. Some magazines out of date, but don't stay long enough to really read any!

NPS:

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★★★★★ by Kenneth Kaplan on 2013-12-05

Review for Michelle Keckler

Quick, thorough, cleanliness

NPS:

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★★★★★ by William Whitley on 2013-12-03

Review for Phillip Cook, Jr.

Everything went great. Everyone was very patient and caring.

NPS:

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★★★★★ by Larry Brown on 2013-11-26

Review for Candace Wright

It was great everyone was so nice, and knew what they were doing, it's a really great dentist, I'll tell all my friends to give them a try.

NPS:

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★★★★★ by Heather Moore on 2013-11-14

Review for Phillip Cook, Jr.

Wonderful staff, friendly service. They really make me and my kids feel cared for and right at home. I would definitely recommend friends go to Smithfield Family Dentistry. Actually, I already have!

NPS:

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★★★★★ by Robert Armstrong on 2013-11-12

Review for Michelle Keckler

Great job, all. Michelle is terrific and very gentle. Plus, she's interesting and makes great conversation. Milton is terrific, as well. He's the best dentist I've had the pleasure of seeing in my 51 years.

NPS:

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★★★★★ by David Heron on 2013-11-09

Review for Michelle Keckler

Great visit, as always. Thanks

NPS:

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★★★★★ by Sara Barnes on 2013-11-01

Review for Candace Wright

Everyone was extremely friendly and professional! It was honestly the best experience I've ever had at a dentist office. I would definitely recommend Smithfield Family Dentistry.

NPS:

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★★★★★ by Edward Hipp on 2013-10-30

Review for Candace Wright

Dr. Cook and his staff are efficient, professional and deliver great service-I highly recommend them.

NPS:

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★★★★★ by Gabriela Gilmore on 2013-10-30

Review for Crystal Wichman

Great service!

NPS:

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★★★★★ by Ronald Jones on 2013-10-24

Review for Phillip Cook, Jr.

A very pleasant experience, as always. Dr. Cook has been my dentist for several years, and I highly recommend him and his staff for your dental needs.

NPS:

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★★★★★ by George Deutsch on 2013-10-23

Review for Candace Wright

Going to the Dentist is my least favorite thing to do. I was pleasantly surprised with the Courteous , Professional treatment I received by every member of your Staff from the front desk to the Assistants as well the Dental Hygienist . Tomorrow I will get some fillings done and I am not dreading it like I thought I would. I will review more after my experience with the Doctor. This positive experience will encourage me to get regular teeth cleaning and hopefully improve the condition and longevity if my teeth.

NPS:

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★★★★★ by Kim Elder on 2013-10-18

Review for Candace Wright

Smithfield Family Dentistry is a group of very down to earth, skilled professionals that I actually look forward to seeing every six months. Keep up the good work.

NPS:

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★★★★★ by Judith Cutler on 2013-10-17

Review for Phillip Cook, Jr.

I was, as always, treated with courtesy and professionalism.

NPS:

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★★★★★ by Judith Cutler on 2013-10-11

Review for Michelle Keckler

Michelle always takes very professional care of my teeth. She is pleasant, efficient and very nice. All the staff is professional and pleasant. Judy Cutler

NPS:

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★★★★★ by Eric Leaman on 2013-10-08

Review for Candace Wright

Great folks... nice teeth & smile;

NPS:

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★★★★★ by Anon on 2013-10-08

Review for Candace Wright

I love this office! All the staff and professional and friendly. It makes going to the dentist actually fun.

NPS:

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★★★★★ by Fred Elliott on 2013-10-04

Review for Candace Wright

excellent

NPS:

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★★★★★ by David Hobson on 2013-10-04

Great dental technicians and a great staff. Wonderful people to work with and to have work on your teeth. Highly recommended.

NPS:

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★★★★★ by Constance Law on 2013-10-03

Review for Candace Wright

Smithfield Family Dentistry is my kind of place - full service, excellent care, friendly professionals and on schedule! I have been going here since 1976 when Dr. Ames was the best dentist around and he hit a home run when he chose Dr. Cook as his successor.

NPS:

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★★★★★ by Francois Meunier on 2013-10-01

Review for Candace Wright

As "always" a very professional experience.

NPS:

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★★★★★ by Robert Wright, Jr. on 2013-09-30

Review for Michelle Keckler

Very pleased as always

NPS:

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★★★★★ by Jeremy Gibson on 2013-09-24

Review for Phillip Cook, Jr.

Friendly as usual and very fast service.

NPS:

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★★★★★ by Anon on 2013-09-24

Review for Michelle Keckler

Great dental hygienist and dentist.

NPS:

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★★★★★ by Piero Wong on 2013-09-23

Review for Phillip Cook, Jr.

Always the best service and treatment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Samantha Mormando on 2013-09-20

Review for Michelle Keckler

As Always, it was a wonderful experience. Dr. Cook and his staff are friendly, knowledgeable and caring. I would highly recommend them to anyone.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-09-12

Review for Brenda Bradshaw

If Smithfield Famil Dentistry were a 36" 24" 36" classy broad, I would want her to have 10,000 of my babies. They are that good.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-09-11

Review for Phillip Cook, Jr.

Awesome experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Yoko on 2013-09-10

Review for Hyg. Temp

Everyone was friendly. On schedule. Attentive. Overall, a great experience for going to the dentist office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Randi Kayes on 2013-09-10

Review for Michelle Keckler

My family loves Smithfield Family Dentistry!!! The staff are welcoming and friendly and they are great with kids!!! Dr. Cook is the Best!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kerri Lindsay on 2013-09-10

Review for Michelle Keckler

As always, courteous and efficient. Excellent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Griffith on 2013-09-05

Review for Michelle Keckler

I have been going to Dr.Cook for over ten years , he is a great Dentist and is awesome with children. I have to say that i really love my Hygienist Michelle , I will only see her because she is so personable and really cares about your teeth.I'm sure the others do a a great job as well and the whole staff make the visit as if you are family.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Howard Mandeville on 2013-09-05

Review for Michelle Keckler

Michelle Keckler (sp?) uncommonly thorough, conscientious and comprehensive in her approach and methods. Dr. Cook even gave me a few minutes to discuss our reading similarities . Regarding recommending the practice> I have already done so to a close friend. HM

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Bullock on 2013-09-04

Review for Michelle Keckler

My Wife and I had our first appointment on 9-3-13, we both really enjoyed the interaction with your staff and the doctor. We look forward to many more trips to you office.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Teddy Harlow on 2013-08-19

Review for Phillip Cook, Jr.

Always a pleasure, well you know what I mean.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bruce Fischer on 2013-08-15

Review for Michelle Keckler

Great job,

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Liebert on 2013-08-09

Review for Michelle Keckler

I really appreciate Smithfield Family Dentistry, and am confident that I'm receiving exceptional dental care there. The staff are all friendly, professional, and helpful. The scheduling is precise, and their system for appointment notification is the best! I highly recommend Smithfield Family Dentistry to anyone seeking good dental health.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lesleigh Pack on 2013-08-09

Review for Phillip Cook, Jr.

Awesome experience at one of the country's top dental offices. At ease whenever I visit Dr. Cook

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janet Kneisel on 2013-08-08

Review for Candace Wright

My experience at Smithfield Family Dentistry was excellent! I was very sad to hear that Brenda was no longer with you but it was nice to meet Candace.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jarvis Hearn on 2013-08-08

Review for Candace Wright

Seeing a dentist may not seem to be an ideal situation but these folks are very good at what they do.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Colwell on 2013-08-07

Review for Candace Wright

Great service, was highly impressed when I had to change my existing appointment to a new one. The staff was so accommodating and considerate; I know that can be a problem but they did not let it bother them at all. Everyone was great when I came in and I did not have to wait any length of time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Shaun Zirges on 2013-08-07

My family and I have been going the Dr. Cook since 2004 and he is the best we have ever been to. My husband used to hate going to the dentist with a purple passion but now ask when is my next appointment. The entire staff is super.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Diggs on 2013-08-05

Review for Hyg. Temp

I always receive professional service. The staff make you feel part of the family.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-01

Review for Candace Wright

Great dentist!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Wright on 2013-08-01

Review for Michelle Keckler

Great time and job well done! Always a pleasure to see and chat with the staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Wright on 2013-08-01

Review for Michelle Keckler

Great visit and job well done! Had a good time! Always a pleasure to see and chat with the staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robin Hiddemen on 2013-07-29

Review for Michelle Keckler

Smithfield Family Dentistry is a friendly, clean and soothing environment. The entire staff is professional and they work towards making my visits easy.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-27

Review for Michelle Keckler

Awesome experience, as usual!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kole Atkinson on 2013-07-24

Review for Assistant Assistant

Awesome!

NPS: N/A

★★★★★ by Dan Vial on 2013-07-23

Review for Candace Wright

Outstanding as usual.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Warren on 2013-07-18

Review for Michelle Keckler

Pleasant as usual. No complaints..

NPS:

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★★★★★ by John Wandling on 2013-07-17

Review for Crystal Wichman

As usual, Dr Cook and his staff were excellent. Not sure it is possible to actually enjoy visiting the dentist, but this experience comes close. Thanks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Samantha Mormando on 2013-07-15

Review for Phillip Cook, Jr.

Great People, Very friendly and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Wirth on 2013-07-12

Review for Michelle Keckler

Prompt, friendly and thorough service.

NPS:

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★★★★★ by David Neikirk on 2013-07-11

Review for Michelle Keckler

Dr. Cook and staff courteous and professional. Dental hygienist personable and gentle on my teeth. Payment is pain-free with staff filing claim and receiving insurance payment for preventative care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-11

Review for Michelle Keckler

Everyone was very friendly and professional. Office was clean which is important to me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Renee Merilic on 2013-07-09

Review for Phillip Cook, Jr.

Really enjoy going to the Dentist,can you believe it!

NPS: N/A

★★★★★ by Daniel Yohn on 2013-07-04

Review for Michelle Keckler

Friendly caring staff Highly recommend for all your dental needs

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-03

Review for Crystal Wichman

Crystal is nice. Didn't splash my face too much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Glenn Erwine on 2013-07-03

Review for Candace Wright

I was surprised to find out that the Hygienist, Brenda, that i usually see resigned to go back to school. Brenda was so good I would fall asleep while

she cleaned my teeth. She will be missed! I wish her all the best. My new hygienist, Candas, did an excellent job on my teeth. Dr. Cook was out on vacation again. He was on vacation last time I was there 3 months ago. His fill in, Dr. Darrick, found out I needed a crown on one tooth...wonderful! :) Overall the staff is very friendly and considerate and i am very happy to have found a good denist locally.

NPS:

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★★★★★ by James Phillips on 2013-06-28

Review for Candace Wright

I was very impressed with the professionalism and courtesy of Candice.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joseph Krieger on 2013-06-28

Review for Michelle Keckler

Michelle does a great job & has a new 4 wheeler!

NPS: N/A

★★★★★ by Francois Meunier on 2013-06-27

Review for Michelle Keckler

The excellent service and treatment is becoming "Habit Forming"

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brenda Flemming on 2013-06-27

Review for Michelle Keckler

As always very professional yet personal.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Teresa Craddock on 2013-06-26

Review for Phillip Cook, Jr.

As usual they took very good care of me and my needs.

NPS:

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★★★★★ by Edward Holland Jr on 2013-06-25

Review for Phillip Cook, Jr.

Great visit

NPS:

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★★★★★ by John Boyle on 2013-06-21

Review for Candace Wright

Wonderful experience, friendly and professional

NPS:

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★★★★★ by Susan Corvello on 2013-06-20

Review for Candace Wright

Everyone from the front desk to the hygienist to the dentist was wonderful to work with.....Great atmosphere and very helpful and kind

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-17

Review for Michelle Keckler

My 4.5 yr. old and I both had appts. at the same time and they were great about getting us in and out together.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sadie Allen on 2013-06-17

Review for Campbell Delk

Wonderful as always!! Thank you so much for making going to the dentist fun and relaxing!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cheryl Moses on 2013-06-07

Review for Phillip Cook, Jr.

It's the overall customer service that keeps me coming back to Dr. Cook and his team of talented beauties! They are professional, caring, and efficient. Awesome!

NPS: N/A

★★★★★ by Kelly Tice on 2013-06-07

Review for Candace Wright

The staff is great and the service they provide is outstanding!

NPS: N/A

★★★★★ by Anon on 2013-06-06

Review for Michelle Keckler

Love my hygienist. Also Dr. Cook.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darryl Pierce on 2013-06-06

Review for Candace Wright

AS ALWAYS THE SERVICE THAT I RECEIVED WAS SECOND TO NONE. IT IS THE REASON WHY I HAVE BEEN GOING THERE FOR "YEARS".

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward James on 2013-06-05

Review for Candace Wright

Great visit!!!!

NPS:

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★★★★★ by Karen Holt on 2013-06-04

Review for Michelle Keckler

You guys are great!! First time in my life I have never dreaded a trip to the dentist!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joshua Kenner on 2013-05-31

Review for Phillip Cook, Jr.

They are always wonderful. Everyone from the front desk to the office personnel, the hygienists and Dr Cooke himself are so nice. I hate going to the dentist, but Dr. Cooke and his staff staff are are so kind and professional that they are always able to decrease my anxiety. My entire family goes to his office and i would recommend them with the utmost confidence.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Darrell Cyr on 2013-05-31

Review for Michelle Keckler

Excellent! We are always treated as though we were the only customers of the day. Wonderful staff and totally professional staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Linda Frey on 2013-05-31

Review for Brenda Bradshaw

Always comfortable with the care I receive.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Ruth Hartsfield on 2013-05-29

Review for Candace Wright

The service was great and the people were friendly and kind.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Edward Bransford on 2013-05-29

Review for Brenda Bradshaw

Excellent as always. Staff goes out of their way to make you feel at home.

NPS:

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★★★★★ by Kenneth Kaplan on 2013-05-29

Review for Candace Wright

Entire staff is cordial and very professional.

NPS:

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★★★★★ by Anon on 2013-05-23

Review for Brenda Bradshaw

Excellent service! Tom Wunder

NPS:

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★★★★★ by Kenneth Sloane on 2013-05-17

Review for Phillip Cook, Jr.

I am very pleased with the service and technology in this office. The dental assistant that helped with the temporary crown was especially helpful, informative and very pleasant.

NPS:

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★★★★★ by Paul Woche on 2013-05-15

Review for Candace Wright

Again, it was a pleasure to go to the dentist and without any discomfort.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary Mosher on 2013-05-15

Review for Michelle Keckler

Friendly and efficient staff. Warm and inviting atmosphere. Love that you can get the forms off their website. MUCH less painful than previous experiences!

NPS:

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★★★★★ by Janet Kneisel on 2013-05-09

Review for Brenda Bradshaw

Pleasant as always! Thanks for your help!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brian White on 2013-05-07

Review for Phillip Cook, Jr.

Dr. Cook is very good. Everything went well.

NPS:

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★☆☆☆☆ by Barbara Bonney on 2013-05-07

Review for Brenda Bradshaw

Well done! On time and very professional

NPS:

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★★★★★ by Julie Criswell on 2013-05-01

Review for Candace Wright

The staff always has a smile on their "collective" face. Brenda was patient with my son during his first visit with a non-pediatric dentist :). My hygienist, bless her heart, I didn't catch her name, was super sweet too. Dr. Cook makes me relaxed and is very professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Ford on 2013-04-28

Review for Michelle Keckler

Great Dentist and Staff...!! Professional and Courteous always. Great reminders of your appointments and easy scheduling, very convenient. Clean Office and Dental Areas Always. Proud of the Service each and every time...!! Highly recommended.

NPS:

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★★★★★ by Sadie Allen on 2013-04-26

Wonderful, friendly and kind staff!! Dr Cook is fantastic!! I am so glad that I found y'all!! Thank you for everything!!!

NPS:

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★★★★★ by Jack Price on 2013-04-24

Wonderful experience

NPS:

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★★★★★ by Edward Hipp on 2013-04-24

Efficient, on time and no padding of the bill with unnecessary X-rays or procedures-one of the best dentists I've dealt with.

NPS:

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★★★★★ by Anon on 2013-04-21

I always receive the best service from this office team. I recommend Smithfield Family Dentistry to new families in my community & in my church.

NPS:

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★★★★★ by Anon on 2013-04-19

Excellent; I only waited a couple of minutes for the appointment to begin, the technician was courteous and competent. the dentist was friendly and competent.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mary-Margaret Fisher on 2013-04-19

As always...a great experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Seffron Boyle on 2013-04-18

Amazing for the first time in 2yrs I am pain free....well almost.

NPS:

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★★★★★ by Ernest Powell on 2013-04-12

Great service !! Great technology !!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Price on 2013-04-12

Always a pleasure. Painless experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charles Cary on 2013-04-11

Friendly staff, fast service, great dentist. An outstanding experience.

NPS:

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★★★★★ by Edmund Mortimer on 2013-04-05

Since Dr Cook was away, I assume I will get a 20% reduction!!

NPS:

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★★★★★ by Glenn Erwine on 2013-04-04

I have the best hygienist, as Brenda cleans my teeth I am snoozing.

NPS:

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★★★★★ by Anon on 2013-04-02

+Best Dental practice in town!

NPS:

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★★★★☆☆ by Anon on 2013-03-31

Usually the visits are outstanding; this time it was just OK. It appeared the dentist was frustrated and in a big hurry, so the finish on my filling is still a little rough. Could have been a much better visit if he had spent an additional minute or two properly finishing the work.

NPS:

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★★★★★ by Kaitlynn Andrus on 2013-03-29

Absolutely would never take my kids anywhere else

NPS:

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★★★★★ by David Heron on 2013-03-23

Outstanding visit, as always!

NPS:

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★★★★★ by Jeffrey Foster on 2013-03-22

As always, everybody is friendly and makes you feel right at home. I can honestly say I look forward to a dentist appointment. I've had ultrasonic cleanings, cavities filled and my mouth probed with a variety of evil instruments. I really have yet to feel excessive pain. You guys are the best!!

NPS:

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★★★★★ by Earlene Sprouse on 2013-03-22

Friendly, competent personnel made my visit an enjoyable experience.

NPS:

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★★★★★ by Anon on 2013-03-22

Everyone was very friendly and compassionate. My last experience at my old dentist office was totally different. I was actually relaxed at this one. Great environment and great staff. Highly recommend them!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heather Moore on 2013-03-22

Michelle is a wonderful hygienist. She is friendly and professional and thorough. Definitely one of the best I have had opportunity to experience (and I have lived in more than a dozen places - military - so I have had many, many different dentists).

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Breanna Andrus on 2013-03-21

What an amazing staff...I couldn't be happier!!!

NPS: N/A

★★★★★ by Francois Meunier on 2013-03-20

Efficient, friendly and professional as always!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Neel on 2013-03-20

5 star as always. A pleasure!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brian White on 2013-03-20

Everything great!

NPS:

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★★★★★ by Robert Wright, Jr. on 2013-03-15

very pleased

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-15

I love this office and all their staff! They are always on time, friendly and so much fun. It makes going to the dentist something enjoyable vs something you want to avoid.

NPS:

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★★★★★ by Anon on 2013-03-14

Smithfield Dentistry has a great staff.

NPS:

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★★★★★ by Sarah Lemon on 2013-03-13

Great staff, wonderful Dentist.

NPS:

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★★★★★ by Jeffery Cannon on 2013-03-12

Wonderful visit! As always the staff was courteous, knowledgeable, and professional!
Wouldn't go anywhere else!

NPS: N/A

★★★★★ by James Meier on 2013-03-10

Very pleased with the service. Very friendly.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joanna White on 2013-03-09

I had a great experience at Smithfield Family Dentistry. The office and waiting area was clean and inviting and the staff was professional and friendly. I had a filling and Dr. Cook did a great job (no pain). I would definitely recommend this office to anyone looking for a dentist in the Smithfield area.

NPS:

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★★★★★ by Billie Cook on 2013-03-09

As always, the dental staff was professional and friendly. Each visit reminds me of the old Cheers program where everyone knows your name.

NPS:

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★★★★★ by Vicky Feliciano on 2013-03-07

I have been going there since 2005 and am glad they are so great and small town excellent and up to date and very professional to the smallest detail. On first name basis. Just love them.

NPS:

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★★★★★ by Anon on 2013-03-05

As always.....the best! Couldn't be a better dental staff-friendly, courteous, helpful and extraordinary!

NPS:

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★★★★★ by Howard Mandeville on 2013-02-28

very conscientious, meticulous folks, who are clearly concerned about the service and product they deliver to their patients. very commendable

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-02-25

Wonderful with kids!!

NPS:

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★★★★★ by James Phillips on 2013-02-22

Brenda was thorough and informative as always.

NPS:

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★★★★★ by Anon on 2013-02-20

The office is warm and welcoming. The technicians are friendly and competent. Dr. Cook is efficient and friendly.

NPS:

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★★★★★ by David Colwell on 2013-02-15

As usual, the staff was very pleasant and professional.

NPS:

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★★★★★ by Donna Griffin on 2013-02-13

I always enjoy visiting Smithfield Family Dentistry - and considering that's a visit to a dental office - that's saying quite a lot. Everyone there is friendly and supportive.

NPS:

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★★★★★ by Florine Moore on 2013-02-07

Thank you for a thorough checkup, cleaning, and exam.

NPS:

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★★★★★ by Anon on 2013-02-02

Excellent dental care! Trustworthy and competent with a friendly atmosphere. Would recommend to anyone.

NPS:

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★★★★★ by Cheryl Moses on 2013-02-01

Dr. Cook was his usual cheerful self and the Ladies (the DH and the Ladies) were superb! Thanks Again!

NPS: N/A

★★★★★ by Robin Hiddemen on 2013-01-31

Dr. Cook and his assistant is effecient in their work. I highly recommend Smithfield Family Dentistry to all.

NPS:

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★★★★★ by Stephen Amy on 2013-01-31

Dr. Cook did a great job on my tooth extraction. The next day there was no swelling or bruising. I felt that I could eat a bag of peanut brittle, but I doubt that Dr. Cook would approve of that idea.- SCA

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-30

Always a pleasure to come to Smithfield Family Dentistry. Teeth cleaned by very professional and gentle hygenist.

NPS:

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★★★★★ by Eric Leaman on 2013-01-29

Great as always..

NPS:

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★★★★★ by Karen Diggs on 2013-01-29

I would recommend Smithfield Family Dentistry to a friend,

NPS:

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★★★★★ by Richard Huebner on 2013-01-28

Excellent service, friendly staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dan Vial on 2013-01-26

Great treatment from all staff. As usual.

NPS:

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★★★★★ by Jarvis Hearn on 2013-01-25

Some of the nicest people you will ever want to meet who are professional is every respect. We will miss the receptionist.

NPS:

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★★★★★ by Dale Smith on 2013-01-24

Excellent care, understands children!

NPS:

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★★★★★ by Linda Frey on 2013-01-21

Always pleased with service

NPS:

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★★★★★ by Laura Blasiolo on 2013-01-18

I appreciate the kind, friendly, very professional staff at Smithfield Family Dentistry!

NPS:

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★★★★★ by Mary Kay Hunt on 2013-01-15

excellent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Griffith on 2013-01-12

Doctor Cook,Michelle our Hygienist and all the staff are like family when you visit. Our teeth look fantastic.I wouldn't go anywhere else .

NPS: N/A

★★★★★ by Deborah Griffith on 2013-01-12

I have been going to Dr.Cook for almost ten years now,every visit has been great and the best part is I look forward to going.I really love my hygienist Michelle,my husband and I prefer her.I could not say enough nice things about the staff.Thank you Doctor Cook. P.S. Doctor Cook is great with children .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Latoya Brown on 2013-01-10

Awesome care! Super friendly staff.

NPS: N/A

★★★★★ by Claire Wittwer on 2013-01-10

The office is very well managed. The entire staff is friendly and professional. The hygienist was very good. I trust Dr. Cook's assessments and feel he does what's best for his patients. I would highly recommend his office.

NPS: N/A

★★★★★ by James Warren on 2013-01-10

Very thorough and very professional.. The Surry people are a little weird....kidding..

NPS:

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★★★★★ by Peggy Thal on 2013-01-09

Great cleaning appointment with Candice. Very happy!

NPS: N/A

★★★★★ by Jennifer Player on 2013-01-08

Very friendly and competent

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wesley Jones on 2013-01-08

Great atmosphere and decor; plus superb personnel throughout. Always friendly and attentive. Good lobby reading material and great to supply coffee!

NPS:

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★★★★★ by Anon on 2013-01-06

Service provided by the staff was excellent!

NPS:

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★★★★★ by Darrell Cyr on 2013-01-05

The service and atmosphere at Dr. Cook's office is always excellent. Staff is helpful, personably and know what they are doing.

NPS:

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★★★★★ by Anon on 2013-01-04

Dental hygienist was extremely thorough.

NPS: N/A

★★★★★ by Charles Cary on 2013-01-04

The service is prompt and the staff is always friendly, courteous and helpful. I always feel welcomed and appreciated.

NPS:

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★★★★★ by Sheila Wright on 2013-01-02

As always, the service is excellent, the staff is friendly, and I actually enjoy coming to the dentist!

NPS:

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★★★★★ by Andrew Becker on 2012-12-22

thank you!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andrew Becker on 2012-12-22

Very nice , polite, professional staff - makes for a comfortable visit to the dentist!

NPS:

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★★★★★ by Kenneth Richardson on 2012-12-16

it's not just an office practice - it's a small town 'dentistry family' practicing great medicine for a very fortunate group of patients....

NPS:

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★★★★★ by Teresa Craddock on 2012-12-14

Excellent treatment...entire staff is friendly and understanding!

NPS:

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★★★★★ by Andrew Fox on 2012-12-14

Excellent experience as usual.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Claire Phillips on 2012-12-13

Very good experience.

NPS:

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★★★★★ by Stephen Stahl on 2012-12-12

No Cavities. Can't beat that.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bodhi Leenders on 2012-12-12

Dr. Cook and his staff are always the friendliest group of folks in town. He is an excellent educator to my boys and they don't mind going to the dentist! We recently switched dentists to Dr. Cook's practice, and I don't regret making the move. Just wish I would have done it sooner!! Have already told many friends and neighbors what a great practice he has built. Thank you for such wonderful customer service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Teddy Harlow on 2012-12-12

Friendly and efficient as always.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by William Thurston on 2012-12-04

EVERYTHING WAS GREAT!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wesley Jones on 2012-11-30

Always friendly; always efficient; very nice atmosphere in lobby as well as in the rooms for patients; some magazines out-of-date; keep the good work up!

NPS: N/A

★★★★★ by Kenneth Kaplan on 2012-11-27

punctual and professional. Need new jokes.

NPS: N/A

★★★★★ by Anon on 2012-11-24

I have been going to Smithfield Family Dentistry for 3 years now and have nothing but good things to say. The last time I was in, I was the first appointment of the day and had showed up before most people were there yet. They allowed me to sit inside while I waited and they set up everything for the day, I had a short wait time, and the dental assistant was very friendly. I have no complaints!

NPS: N/A

★★★★★ by Stephen Amy on 2012-11-23

DR.Cook Is the best. His staff are always frindley and proffesional. Looking forward to my next appointment.SCA-

NPS: N/A

★★★★★ by Paul Woche on 2012-11-14

A usual, the appointment and experience at Smithfield Dentistry was outstanding.

NPS: N/A

★★★★★ by Renee Merilic on 2012-11-13

Had a great visit and my son loves going to the dentist!

NPS: N/A

★★★★★ by Eric Leaman on 2012-11-13

Came in at 9:30am on a emergency basis with a cracked tooth. Left 2 hours later with a crown that looked GREAT!! If there were 10 Stars I would have given 12 :-)

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2012-11-07

very satisfied with entire staff

NPS: N/A

★★★★★ by Mary Ann Kramer on 2012-10-31

Good job by hygenist Very plesant and clean surroundings

NPS: N/A

★★★★★ by Rhonda Clark on 2012-10-31

Great office, great people, great job!

NPS: N/A

★★★★★ by Thomas Wunder on 2012-10-30

Excellent service as always! Thank you.

NPS: N/A

★★★★★ by James Phillips on 2012-10-25

Prompt service that was delivered with care and completed professionally.

NPS: N/A

★★★★★ by Shirley Wilborn on 2012-10-21

Not disappointed as usual. Everyone extremely courteous and professional. I appreciate being treated as though I'm their only patient.

NPS: N/A

★★★★★ by Gabriela Gilmore on 2012-10-18

They have high quality equipment an the service is great. I highly recommend it.

NPS: N/A

★★★★★ by Anon on 2012-10-17

My recent dental appointment was a very good experience. First, you are reminded of your appointment date with an email reminder. On the day of the appointment, you are greeted with a smile from the lovely receptionist. She knows you and asks about you. The hygienist is prompt and welcoming. Her work is gentle and competent. She knows you and makes you feel comfortable. The doctor is jovial but professional. The accountant is also pleasant as she helps you with your payment. This is truely service with a smile!

NPS: N/A

★★★★★ by Lisa Ford on 2012-10-17

Great service...wonderful Dental assistants and staff. Dr Cook...personally cares about your teeth and well being. I highly recommend them. Very gentle and descriptive of everything they are about to do...to prepare you prior to any treatment. Make your appointment today...and use them as your primary dentist. Five star facility...!!!

NPS: N/A

★★★★★ by Kerry Puglisi on 2012-10-09

As always, a very pleasant experience :)

NPS: N/A

★★★★★ by Kim Elder on 2012-10-05

Everyone at the practice is extra nice and accomodating. This is the first practice I have gone to since I moved from Maryland 8 years ago that did not recommend treatments that were not needed. Love you all.

NPS: N/A

★★★★★ by Peggy Thal on 2012-10-03

He'd a great appointment with one of Dr. Cook's Dental Hygenists Brenda. Brenda does a wonderful job and is very gentle. Another dental appointment that went perfect. My teeth look and feel better too !

NPS: N/A

★★★★★ by Blanca Fletcher on 2012-10-03

Friendly staff and wonderful service as always.

NPS: N/A

★★★★★ by Howard Mandeville on 2012-10-02

Ms. Keckler(sp?) treats me to the most comprehensive and thorough prophylaxis/ cleaning/and area(s) of interest id/evaluation that I have ever experienced. HM

NPS: N/A

★★★★★ by Mary Cole on 2012-09-19

The visit today went well as always. I recommend this business.

NPS: N/A

★★★★★ by Riley Griffin on 2012-09-18

My recent appointment at Smithfield Family Dentistry was the same outstanding experience that I have come to expect as routine in the years that I have been a patient there. Dr. Cook and his staff are top notch professionals who provide the very best of care.

NPS: N/A

★★★★★ by David Heron on 2012-09-17

Great atmosphere, very friendly, quality care. Thanks!

NPS: N/A

★★★★★ by John Elke on 2012-09-17

There's really not much to say. Everyone is great at Smithfield Family Dentistry. I don't think they could do anything better than they already do. (except follow me around and remind me to floss)

NPS: N/A

★★★★★ by Sheri Hardeman on 2012-09-13

Had my first appt yesterday, loved the staff! Very friendly, fun and still professional. Made me feel at ease and had a good time; and if you can have a good time at the dentist, that says something! :) Dr. Cook is quite personable, funny and really makes

you feel comfortable. Besides the staff, the office is spotless and well decorated, very homey. The tv in each exam room was a bonus as well. Will look forward to going back in 6 months.

NPS: N/A

★★★★★ by Kevin Rudy on 2012-09-12

They are always very personable. I have never waited past my appointment time to get into a room and get started. My family is very pleased with the service we have received from the entire staff. Please keep up the great job!!

NPS: N/A

★★★★★ by Brian Pack on 2012-09-11

From moment I got out of my car I knew I was in heaven. The walk up to the office was just wonderful. The sun was shining and birds were chirping all around. As I entered the office I believe it was the smell of fresh jasmine that got my attention. I was greeted by a beautiful woman who kindly checked me in with a smile. My hygienist Micheele was only missing wings. I made a special call to God because I knew he was missing an angel. Then there was Dr. Cook himself. If you thought Dr. McDreamy only existed on tv then you haven't met Dr. Cook. Thanks for such a wonderful day at your office. It was everything I ever dreamed it would be and my wife would not stop kissing me because you did such a good job.

NPS: N/A

★★★★★ by Anon on 2012-09-09

Always nicely done and pleasant staff with attention to details.

NPS: N/A

★★★★★ by Jack Price on 2012-09-08

After the initial numbness the procedure was painless.

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2012-09-07

very satisfied great place to have dental work

NPS: N/A

★★★★★ by Patricia Wirth on 2012-09-06

All went well - thanks to Dr. Cook and his very professional staff.

NPS: N/A

★★★★★ by Vicky Feliciano on 2012-08-23

I love the hometown atmosphere of everyone here in this office yet so professional and yet so friendly. I always feel like I'm back in Texas.

NPS: N/A

★★★★★ by Ellen Kremer on 2012-08-17

Very impressed! I have never had to wait even when they're booked solid. The office is impeccably clean. Comfortable waiting room with tv, current magazines and drinks available. Staff is VERY FRIENDLY and personable!! Accommodating appts even when I had to cancel one child's appt at the last minute (my 4 kids and myself had appts scheduled - 2 at a time, back to back). Dr Cook has state of the art equipment, is knowledgeable about modern procedures and informed me of my options regarding our dental care. I'm extremely pleased that I finally changed our family's dentist after careful consideration. Even the kids prefer him over their past pediatric dentist!

NPS: N/A

★★★★★ by Anon on 2012-08-17

Very thorough dentist in an immaculate, friendly setting. We're extremely happy with the care for our entire family!

NPS: N/A

★★★★★ by Bruce Fischer on 2012-08-09

Had a great visit, No waiting and My Hygenist was wonderful. Thank you.

NPS: N/A

★★★★★ by Samuel Bachman on 2012-08-08

Great staff, in & out swiftly

NPS: N/A

★★★★★ by Janet Kneisel on 2012-08-08

I was very pleased with the work I had done yesterday. My tooth looks so much better! Thank you!

NPS: N/A

★★★★★ by Patricia Wirth on 2012-08-06

As always, your service was friendly, efficient and competent. Thanks for your efforts!

NPS: N/A

★★★★★ by Dana Stallings on 2012-08-02

Kim is great and puts my 2 and 3 year old girls at ease. She even let them both "assist" with cleaning the other's teeth, which they talked about the rest of the day! Dr. Cook is great with the kids and able to complete his exam quickly with full participation from them both. After this visit, my mom switched dentists to Dr. Cook's office!

NPS: N/A

★★★★★ by Evan Lee on 2012-08-02

Appointment was quick & efficient as always. Our family loves Dr. Cook's office.

NPS: N/A

★★★★★ by Jarvis Hearn on 2012-07-31

Good group of folks... I would recommend you to anyone. Well, I would rather recommend than have my tooth drilled on. Kidding! Good job. Correct the spelling of my first name please. No "h"

NPS: N/A

★★★★★ by Judy Liebert on 2012-07-31

This is the best run doctor's office I've encountered. Excellent dental care, great staffing, with excellent communication both in office and on-line. I appreciate the e-mail reminders of appointments, and the chance for feedback. Would highly recommend to friends!

NPS: N/A

★★★★★ by John Springfield on 2012-07-30

Dr. Cook and all the staff at Smithfield Family Dentistry are always very professional, friendly and provide service in a very caring manner. The front desk staff are WONDERFUL! They always make you feel so at home and are always smiling!

NPS: N/A

★★★★★ by Megan Allen on 2012-07-28

My visit was great as usual. I love dr. Cook's staff, they are professional, kind, and friendly. Thanks again!

NPS: N/A

★★★★★ by Francois Meunier on 2012-07-27

Makes you feel like a family member. Friendly, efficient, and COMPETENT staff.

NPS: N/A

★★★★★ by David Maltby on 2012-07-27

Thanks to Dr. Cook and staff for the treatment and referral. I had a horrific toothache and went in on short notice. He got me an emergency dental appointment with a specialist that day to provide a root canal through an existing crown. Follow up was speedy. Good family dentist. The staff is always helpful and courteous.

NPS: N/A

★★★★★ by Karen Holt on 2012-07-24

Dr. Cook and his staff are always so upbeat and friendly. They provide great service with great attitude!!

NPS: N/A

★★★★★ by Theodore Hoagland on 2012-07-24

Very please my dental hygienist, as always. Your team seems to be well trained in customer service -- so Thank You!!

NPS: N/A

★★★★★ by Curtis Bryant on 2012-07-13

My experience is always great! But I really appreciate how accommodating everyone was to my 3 year old son. He can't wait to come back!

NPS: N/A

★★★★★ by Jeff CannonJeffC on 2012-07-10

Thanks for getting me in and helping me! Great job, I am 100% better now! Great pain management, healing well.

NPS: N/A

★★★★★ by Betty Bailey on 2012-07-09

As in the Past - Another Great Visit! All of the staff are so nice...and my cleaning was very comfortable. I am so glad I made the switch to Smithfield Family Dentistry!

NPS: N/A

★★★★★ by Dan Vial on 2012-07-07

Usual Great Service by Dr Cook and his staff.

NPS: N/A

★★★★★ by James Phillips on 2012-06-29

Great service from the get go and the cleaning and guidance from my tech were great. Enjoyed conversation with Dr. Cook.

NPS: N/A

★★★★★ by Donna Griffin on 2012-06-20

Brenda is the greatest!! I really enjoy my appointments. She's a credit to your organization and a joy to visit with each time I'm there. I expect you already know this!!! See you in October!! Kindest regards, Donna Griffin

NPS: N/A

★★★★★ by Linda Frey on 2012-06-20

Thank you for prompt response and quality care

NPS: N/A

★★★★★ by Steven Pillow on 2012-06-13

Candice was very patient and worked with me to get my teeth cleaned. I am going to schedule an appointment for her. I was very pleased, and thankful for the good work she did.

NPS: N/A

★★★★★ by Barbara Bonney on 2012-06-07

Appointment on time-personnel pleasant and efficient-clean attractive environment-high ceiling made echo and hearing difficult

NPS: N/A

★★★★★ by Robin Hiddemen on 2012-06-07

Dr. Cook and his staff are always pleasant for my appointments. The office is clean, the appointments start on time and the staff is very helpful. I highly recommend Smithfield Family Dentistry for anyone looking for a dentish.

NPS: N/A

★★★★★ by James Harrison on 2012-06-07

I was pleased with the promptness with which I was taken back, the dental tech was very professional and cheerful. Very satisfied.

NPS: N/A

★★★★★ by Stephen Stahl on 2012-06-06

Very efficient, no discomfort, even with my sensitive teeth with very little natural enamel. And I would ordinarily rather have a filling than a cleaning. I Just don't like the polisher machine.

NPS: N/A

★★★★★ by Scott Sumpter on 2012-06-06

Nothing is 100% or perfect but I'm at a lose as to what you could work on to make it better.

NPS: N/A

★★★★★ by James Johnson on 2012-06-05

efficient.....pleasant.....competent.....what else is there?smile.....enjoy going there

NPS: N/A

★★★★★ by Jeffery Cannon on 2012-06-05

Milton did a great job of relieving my pain, and taking care of a difficult situation with a molar. I appreciate his care in making sure I was comfortable and completely numb for the procedure.

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2012-06-02

very well pleased great people to take care of your teeth

NPS: N/A

★★★★★ by David Coggin on 2012-05-31

First time I had major dental work in 35 years. Very impressive the way the whole operation works. Very professional and personable. Dr Cooke even provided me info for my apple trees.

NPS: N/A

★★★★★ by Robert Austin on 2012-05-31

I love my new filling and clean teeth!

NPS: N/A

★★★★★ by Holly Pierno on 2012-05-31

Excellent Dental Care and personable, caring staff.

NPS: N/A

★★★★★ by Sheila Wright on 2012-05-30

Again, my dental cleaning went very smooth and quick. One thing I like is that there is no waiting! I arrived a few minutes before my scheduled appointment and was called within a couple minutes from my arrival. That just tells me this company is very efficient and appreciates their customer's time! Thanks again for another wonderful experience! See you in 6 months!

NPS: N/A

★★★★★ by Wesley Jones on 2012-05-27

Very nice, as usual. Nice atmosphere. Very nice people. Nice surroundings. Like the modern equipment that's being used. Ready to return in November!

NPS: N/A

★★★★★ by William Bradshaw on 2012-05-23

I decided to go to Smithfield Family Dentistry after not having seen a Dentist in over 10 years. I was very nervous but that quickly went away after meeting the friendly staff. The work I had done was quick and painless. Dr. Cook talked me through everything and that also helped ease any anxiousness that I was feeling. In addition, he called me the next day to check up on me. Great Doctor and Staff, I couldn't ask for more! I highly recommend Smithfield Family Dentistry!

NPS: N/A

★☆☆☆☆ by Patricia Bradby on 2012-05-23

I was totally surprised and embarrassed by the lack of tack and unprofessionalism received from Dr. Cook. My overall impression of his behavior made me feel as if my business didn't matter to the success of his practice. I'm sure he has and will have patients to react the same as I did. How will he react the next time? or is this standard behavior.

NPS: N/A

★★★★★ by Anon on 2012-05-22

Very professional and friendly. They do a great job. Answered the questions I had and even offered solutions to help me take great care of my teeth.

NPS: N/A

★★★★★ by Jeremiah Woodward on 2012-05-18

Hi there, I have a new email address. woodwardj79@gmail.com Thanks, Jerry Woodward

NPS: N/A

★★★★★ by Sarah Palamara on 2012-05-18

My husband, John Brown, and I are new patients. John had a dental emergency as we were waiting for our first semi-annual regular appointment visits. We received exceptional care both from SFD and the oral surgeon we were referred to, Dr. Anne Taylor. John is an especially reluctant and sensitive patient, so we are delighted to have found SFD!

NPS: N/A

★★★★★ by Joseph Krieger on 2012-05-18

Great job by Michell as always. !!!!!

NPS: N/A

★★★★★ by Diana McFarland on 2012-05-10

My dental hygienist is so gentle I barely know she's working.

NPS: N/A

★★★★★ by Ronald Adkins on 2012-05-01

Had a great experience - Quality work that was performed in a timely manor. Ear muffs would be nice, so I would not have to hear the drill. (Just kidding)

NPS: N/A

★★★★★ by Melynda Gwaltney on 2012-04-29

I had a great appointment and a wonderful experience. The staff is very welcoming and very helpful

NPS: N/A

★★★★★ by Mary Patrick on 2012-04-25

Since not having any dental work for some time I was apprehensive about upcoming work but to my delight NO PAIN,NO AFTER EFFECTS! I had two teeth in the front requiring fillings but everything went smoothly much to my relief. Dr. Cook is the best!

NPS: N/A

★★★★★ by Barbara Bonney on 2012-04-24

Pleasant atmosphere and personnel.comfortable, intelligent handling of procedure

NPS: N/A

★★★★★ by Anon on 2012-04-21

I was very happy with my visit. The office was very nice and so was the staff!

NPS: N/A

★★★★★ by Anon on 2012-04-19

The staff is welcoming and professional. Having the work done was so easy and pain free. I'm thrilled they are there to tend to my family's dentistry needs.

NPS: N/A

★★★★★ by Linda Frey on 2012-04-18

Always a positive results. Thank you

NPS: N/A

★★★★★ by Robert Armstrong on 2012-04-17

Brenda is a gentle and thorough dental technician who I enjoy seeing twice a year! Her boss, Dr. Cook is a callous ruffian who can't drive a golf cart, but is otherwise a dentist of exceptional capability, grace and intelligence. I'm happy to have him as my dentist and friend.

NPS: N/A

★★★★★ by Earlene Sprouse on 2012-04-10

I enjoy going to the dentist's office now. Staff is friendly and helpful.

NPS: N/A

★★★★★ by Mary Patrick on 2012-04-07

have always felt like seeing old friends when going to dr. cook's office. they have a very caring and knowledgeable staff. everyone there seems so dedicated.

NPS: N/A

★★★★★ by Raymond Deplatchett on 2012-04-04

Best denatl practice I have ever been at. Dr. Cook does a great job. Brenda should be made CFO. She is an awesome hygenist!

NPS: N/A

★★★★★ by Kim Elder on 2012-03-29

I was estatic that everyone was so friendly and professional I left there feeling very satisfied wiht the experience and look forward (despite drilling) to seeing everyone again.

NPS: N/A

★★★★★ by Mark Koogler on 2012-03-28

fell asleep so it must have been pleasant, always good.

NPS: N/A

★★★★★ by Mary Ann Kramer on 2012-03-28

hygenist did an excellent job really appreciated her thanks

NPS: N/A

★★★★★ by Howard Mandeville on 2012-03-27

Prompt reception and escort to patient area upon arrival. Superb/conscientious technician work w/ good follow up.

NPS: N/A

★★★★★ by Mary Ann Martin on 2012-03-27

I love you guys! It is again another great experience.

NPS: N/A

★★★★★ by Riley Griffin on 2012-03-22

Outstanding as always. Cleaning the week before equally outstanding.

NPS: N/A

★★★★★ by Stephanie Shipman on 2012-03-21

I was looking for one place the whole family can go for dental care. My kids are 2 and 4. Michelle was great with me and helped to prepare my son for his first visit by letting him watch. She engaged him, asked him questions, and explained what she was doing to me. The following day, my son had his appointment with Brenda who was amazing with him. So disarming, gentle, kind and fun. My son was a happy camper and good as gold throughout the whole process. I feel like Smithfield Family Dentistry has helped me instill in my son the value of taking care of his teeth and have dispelled any 'fear of the dentist' -- THANK YOU!

NPS: N/A

★★★★★ by Trina Zigan on 2012-03-20

Great staff! Knowledgeable Doctor and friendly staff!!

NPS: N/A

★★★★★ by Linda Reagan on 2012-03-09

It was sooooo totally awesome! (you wanted five words)

NPS: N/A

★★★★★ by Jennifer Jones on 2012-03-06

Dr Cook and his staff provide excellent dental services. I have yet to be disappointed. Everyone is so friendly and helpful making your visit a pleasant one.

NPS: N/A

★★★★★ by John Springfield on 2012-03-06

Love Dr. Cook and his staff. All are very attentive and make you feel at home in the office. Going to a local home town dentist is the best!

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2012-03-01

as always very good experince

NPS: N/A

★★★★★ by Albert Corvigno on 2012-03-01

I thought Dr. Cook did a great job in putting a bonding on my front tooth. It did not take very long also.Excellent job.

NPS: N/A

★★★★★ by Jack Price on 2012-02-23

I have a natural apprehension to any denistry and I was comfortable throughout the last appt.

NPS: N/A

★★★★★ by Robert Cole on 2012-02-18

Dentistry at its most professional level. The staff is an integrated team. Very impressive.

NPS: N/A

★★★★★ by Vicky Feliciano on 2012-02-17

THE WORK YOUR OFFICE FOR A SMALL TOWN IS EXCEPTIONAL. ALOT OF TIMES PEOPLE WANT TO DRIVE A LONG WAY FOR THIS TYPE OF CARE. YOUR FAMILY DENTISTRY IS THE BEST IN ALL OF TIDEWATER.

NPS: N/A

★★★★★ by J Minton on 2012-02-16

Professional and friendly. My son even likes to go! No better review than that.

NPS: N/A

★★★★★ by Andrew Fox on 2012-02-15

As always, a great experience. Staff was courteous and Dr. cook was professional and personable. Best thing of all, I didn't feel a thing during the drilling process. Thanks for everything!

NPS: N/A

★★★★★ by Anon on 2012-02-10

I am always delighted with the customer service and pleasant attitude of the staff. It makes a visit to the dentist pleasurable. The hygienist who cleaned my teeth was also very gentle and caring.

NPS: N/A

★★★★★ by Robert Neel on 2012-02-09

You guys are the best...thanks for the email

NPS: N/A

★★★★★ by Anon on 2012-02-09

It was great. My 4 y/o son loves going to the dentist!

NPS: N/A

★★★★★ by Shelby Cornick on 2012-02-08

Thank you Smihfield Family Dentistry for your kind and excellent care. I am sure that you will find yourself with at least a couple of new patients because of me, I tell all of my family and friends what a wonderful dentist, with a really great staff, I've found!

NPS: N/A

★★★★★ by Andrew Fox on 2012-02-07

Very personable like always. Thanks!

NPS: N/A

★★★★★ by Betty Bailey on 2012-02-07

Another great visit with friendly and caring staff.

NPS: N/A

★★★★★ by VICKY FELICIANO on 2012-02-05

THIS IS THE HIGHEST QUALITY OF DENISTRY ANYWHERE FOUND IN THE TIDEWATER AREA AND IF I HAD TO DRIVE A 100 MILES TO MAKE AN APPOINTMENT I WOULD DO IT.

NPS: N/A

★★★★★ by Joseph Caterbone III on 2012-01-31

The things I enjoy the most about my detal office is the reminders about my appointments either by text and or email, no waiting once I arrive and the painless treatments received.

NPS: N/A

★★★★★ by Debra Whitley on 2012-01-28

Dr. Cook and his entire staff are very professional and friendly. They take time with you and answer all of your questions - very helpful.

NPS: N/A

★★★★★ by David Colwell on 2012-01-26

I felt welcomed and I received great treatment. This was my initial visit and I will continue to go to Dr. Cook's office. Everyone was great!

NPS: N/A

★★★★★ by Paul Bonney on 2012-01-20

Doc drilled into my jaw bone and inserted post for dental implant w/o pain. Wonderful educational opportunity included being able to see threads of post screwed into my jaw in X-rays and talking about dental torque wrench and other tools of the trade.

NPS: N/A

★★★★★ by Jarvis Hearn on 2012-01-19

My relationship with Dr. Cook and his staff has been nothing by superb for the last several years. His staff is friendly and out going in their efforts to put you at ease.

NPS: N/A

★★★★★ by Stacey Lee on 2012-01-19

My family couldn't be any happier with Dr. Cook and his staff. It's always a pleasure!

NPS: N/A

★★★★★ by John French on 2012-01-19

All staff highly professional, by far the friendliest and highly knowledgeable dentistry I've attended.

NPS: N/A

★★★★★ by Megan Allen on 2012-01-18

As usual a great visit to see dr cook and his staff. Thanks for everything!

NPS: N/A

★★★★★ by Vicky Feliciano on 2012-01-13

EVERYONE IS VERY KIND AND PROFESSIONAL, BUT YET VERY CONCERNED AND TAKE TIME TO MAKE SURE YOU ARE COMFORTABLE AND MOST OF ALL NEVER FEEL THE PAIN OF THE SHOT DR. COOKE GIVES.

NPS: N/A

★★★★★ by Mary Kay Hunt on 2012-01-10

COURTEOUS, PROFESSIONAL, AND ALWAYS KEEP ME INFORMED REGARDING PROCEDURES AND MY DENTAL HEALTH. FEEL VERY COMFORTABLE AND SAFE.

NPS: N/A

★★★★★ by John Wandling on 2012-01-05

Lost crown and needed a replacement right away, as I was going out of town for three weeks. Dr Cook fit me into his schedule that afternoon, fitted a temporary and took impressions that will enable a permanent to be made while I am out of town. Great service by both Dr Cook and the staff to fix me up and get me on the road. Thanks.

NPS: N/A

★★★★★ by Kenneth Sloane on 2012-01-03

I continue to be impressed by this dental office. The staff is excellent, equipment is state of the art and Dr. Cook is efficient, pleasant and straight up with the patient.

NPS: N/A

★★★★★ by Franklin Zirges on 2012-01-02

I can't say enough good things about Dr. Cook and his staff! Michelle my Hygienist, is by far the best I've ever had. As a dental "coward" I definitely appreciate how "painless" Dr. Cook and Michelle are! I also really like how Dr. Cook keeps up on the latest technology. Thank You all so much for everything you all do.

NPS: N/A

★★★★★ by Dan Vial on 2011-12-30

As usual, I received the finest dental care possible.

NPS: N/A

★★★★★ by Linda Frey on 2011-12-24

Always pleasant, courteous and personable.

NPS: N/A

★★★★★ by Betty Bailey on 2011-12-22

I would like to share that I am very happy with my decision to become a new patient at Smithfield Family Dentistry. I had my first cleaning yesterday and it was a pleasant experience. The staff here are very kind and caring and it shows in their services. They are also very advanced in technology. I highly recommend this group if you are in need of a new dentist.

NPS: N/A

★★★★★ by Anon on 2011-12-17

nice experience with positive people---no waiting

NPS: N/A

★★★★★ by Mary Kay Hunt on 2011-12-16

KEPT ME COMFORTABLE AND EXPLAINED PROCEDURE CLEARLY.

NPS: N/A

★★★★★ by Anon on 2011-12-14

The staff is friendly and informative. The dentist is professional and friendly. I highly recommend the place.

NPS: N/A

★★★★★ by Earlene Sprouse on 2011-12-13

Friendly atmosphere....warm reception. Professional and competent service.Email reminder is very helpful.

NPS: N/A

★★★★★ by Lynette Ross on 2011-12-13

As usual, the visit was a pleasant experience. Erin is very comfortable with everyone in the office, which helps tremendously from a parent prospective. I didn't like my dentist growing up and always dreaded appointments. I always went, but it was very unpleasant. With good experiences, especially when you are young like Erin, the incentive is always there to take care of your teeth. Thanks to you all for everything you do!

NPS: N/A

★★★★★ by Bradley Mason on 2011-12-08

Once again a pleasant experience as Smithfield Family dentistry. Dr. Cook and his team always make you feel as part of their family and provide the best care available. I always feel welcome and part of the family when coming in for a check-up.

NPS: N/A

★★★★★ by Renee Rountree on 2011-11-29

It is always a pleasure to visit Smithfield Family Dentistry! Had a great check up as usual. Comfortable, casual environment....the staff makes you believe that serving YOU is the only reason they got up in the morning.

NPS: N/A

★★★★★ by Ruth Hartsfield on 2011-11-27

The service was great. The people were kind and courteous.

NPS: N/A

★★★★★ by James Johnson on 2011-11-24

VERY PLEASANT AND ACCOMMODATING..THANKS AND COMPETENT

NPS: N/A

★★★★★ by Anon on 2011-11-24

I don't really like going to the dentist, but I think you did a super job cleaning my teeth. You were kind, careful at sensitive spots, patient, and did a complete job. Your office is the most pleasant dentist office I have ever known. Dr. Cook has assembled a terrific staff.

NPS: N/A

★★★★★ by Kenneth Kaplan on 2011-11-18

Everyone was so very personable, efficient, and professional. A pleasure to visit Dr.Cook and his crew.

NPS: N/A

★★★★★ by Deborah Krieger on 2011-11-10

As always Michelle was outstanding. Stimulating conversation with Doc too!!!

NPS: N/A

★★★★★ by Holly Pierno on 2011-11-10

Excellent dental care and pleasurable experience.

NPS: N/A

★★★★★ by Mary Rollings on 2011-11-08

Thanks, Brenda (and Dr. Cook, too)! A great visit. See you'all in 6 months!

NPS: N/A

★★★★★ by Gregg Shelton on 2011-11-07

What a great team! Friendly, professional and caring--even though it was my first visit to the practice they treated me like I was family. Thanks!

NPS: N/A

★★★★★ by Edward Bransford on 2011-11-07

Excellent professional service from everyone as always.

NPS: N/A

★★★★★ by Cindy Heron on 2011-11-04

The staff was awesome as always. They are genuine and make you feel like part of the "family". Appointment was quick and painless. :) Thank you!!!

NPS: N/A

★★★★★ by Michael Dodson on 2011-11-02

Wonderful as always..great dentist and assistants...

NPS: N/A

★★★★★ by John Boyle Jr on 2011-11-01

thank you for such a great experience.

NPS: N/A

★★★★★ by Paul Woche on 2011-10-31

The appointment was great in every respect.

NPS: N/A

★★★★★ by Beatrice Wise on 2011-10-29

My experience with Smithfield Family Dentistry was excellent. I was reminded of my appointment date at least two weeks ahead with a card, an e-mail and then a call the day before my appointment. The office staff was very friendly and polite. The

technician whor cleaned my teeth was very professional, yet personal and caring. The doctor's exam was also very good. I must say that I was very pleased with their service.

NPS: N/A

★★★★★ by John Bates, Jr. on 2011-10-29

Both professional and personal attention and conversation always make my visit a requisite part of my healthcare.

NPS: N/A

★★★★★ by Pamela Yohn on 2011-10-28

Everyone at the office is pleasant and very considerate of the patient's comfort. Procedures are explained and they gladly answer all questions. I've never been to a dentist office quite like this before. This is as good as it gets!

NPS: N/A

★★★★★ by James Warren on 2011-10-27

Excellent and professional as usual..

NPS: N/A

★★★★★ by Seffron Boyle on 2011-10-25

The staff was wonderful. Felt welcomed from the first step in the door. Cleaning went well. I am certain we have found our new "hamtown" dentist.....customer service was awesome.

NPS: N/A

★★★★★ by Sheila Wright on 2011-10-25

As always, my 6-month cleaning was actually enjoyable! The service is fantastic and the personnel are extremely friendly, knowledgeable, and thorough! Since attending this office for all dental work, I no longer "dread" the scheduled cleanings. I also love the email reminders and confirmation process! Nicely done! See you in April!

NPS: N/A

★★★★★ by Dana Johnston on 2011-10-24

We love Dr. Cook's office! The staff is very friendly and knowledgeable. They really go the extra mile to make children feel safe and relaxed. It makes going to the dentist a very painless experience for us all.

NPS: N/A

★★★★★ by Claire Phillips on 2011-10-24

Always receive top service with a smile and encouragement to continue proper oral cleansing at home. You guys take care of what we can't always do ourselves and provide needed guidance on improvement if needed. KUDOS to you all.

NPS: N/A

★★★★★ by Donna Griffin on 2011-10-21

Brenda is the best! If going to the dentist office could be fun, she can certainly make it so. I look forward to my visits - well, except for the pokey parts - and am glad she's looking after the health of my mouth.

NPS: N/A

★★★★★ by Thomas Wunder on 2011-10-20

Excellent service was provided today!

NPS: N/A

★★★★★ by Anon on 2011-10-18

I drive over 45 minutes to go to Dr. Cooks office. Excellent dental care, personable staff and a well run business. I always leave relaxed. Now that isn't what most people would say after a dental visit:)

NPS: N/A

★★★★★ by Anon on 2011-10-18

I drive over 45 minutes to go to Dr. Cooks office. Excellent dental care, personable staff and a well run business. I always leave relaxed. Now that isn't what most people would say after a dental visit:)

NPS: N/A

★★★★★ by Barbara Bonney on 2011-10-18

Nice atmosphere, pleasant and knowledgable personnel

NPS: N/A

★★★★★ by Alfred Coke on 2011-10-13

Great visit with good results

NPS: N/A

★★★★★ by Karen Holt on 2011-10-11

The staff is super friendly and efficient. Waiting room is warm and inviting. Dr. Cook fixed a problem I have had for years in about five minutes. They were great with my son too. I will recommend to everyone.

NPS: N/A

★★★★★ by Georgia Conrad on 2011-10-11

Even though going to the dentist is not at the top of my list of fun things to do--the staff at Smithfield Family Dentistry always provide a quick, easy, pleasant appointment.

NPS: N/A

★★★★★ by Renee Merilic on 2011-10-11

My appointment went smoothly and was wonderful as always.

NPS: N/A

★★★★★ by Francois Meunier on 2011-10-08

Please to report "The usual excellence!"

NPS: N/A

★★★★★ by Robert Armstrong on 2011-09-27

Dr. Cook's team is great. They are professional without being stuffy. They are gentle but get the job done. They are ALWAYS on schedule. I enter with a smile, and leave with a smile. I highly recommend Smithfield Family Dentistry to anyone with teeth.

NPS: N/A

★★★★★ by Donna Powell on 2011-09-25

The dental hygienist figured out what was causing my "ear ache/tooth ache and told me how to fix it. so far it has worked! (using the Listerine on a place in the gum where the tooth was filled to the nerve (50 yrs ago) and the gum has worn away.

NPS: N/A

★★★★★ by Shirley Wilborn on 2011-09-25

As usual I received nothing less than prompt and professional service. I am very pleased with the service. Thank you once again for a job well done.

NPS: N/A

★★★★★ by Linda Reagan on 2011-09-16

Y'all KNOW I love coming to see Dr.Cook and his staff.

NPS: N/A

★★★★★ by Jennifer Jones on 2011-09-16

Best dentist and dental staff in Smithfield VA Kind, helpful, patient, friendly and very knowledgable - Simply the best!

NPS: N/A

★★★★★ by Cheryl Moses on 2011-09-14

Dr. Cook and his team were efficient and professional as usual. There's a new member of the team (name??? - Nice and Friendly young lady). Welcome and thank you! :)

NPS: N/A

★★★★★ by Mary Cole on 2011-09-14

I have always had an excellent experience at Smithfield Family Dentistry. However, the visit is always helped by the soundness of my teeth.

NPS: N/A

★★★★★ by Robert Cole on 2011-09-12

I came in with more teeth than I left with and paid for the priviledge. What more can I say. Your a great team, great spirit and I appreciate you each one. Bob Cole

NPS: N/A

★★★★★ by Gary Martin on 2011-09-12

My semi-annual dentist visit was last Friday, 9 September 2011. I just want to say how friendly and professionally the experience was handled. From the moment I walked in, through the cleaning and examination, and through the final outprocessing, I was made to feel at home and comfortable. Dentist visits are still not one of my favorite passtimes, but the fine doctors and staff at Smithfiels Family Dentistry make it as nice as possible. Thank You!

NPS: N/A

★★★★★ by Fred Elliott on 2011-09-10

Everyone was very friendly, very high tech,professional, effecient setup. My hygenist working on my way over due cleaning was great.

NPS: N/A

★★★★★ by Pamela Yohn on 2011-09-10

This is my new dentist office! Everyone there is great! They do their very best to make you comfortable. Didn't wait - not even for the dentist. I've had work done by both

dentists and the hygienist, they're very considerate and gentle! Love the flat screen tv's in each room, very clean office and decor is very nice. Scheduling has been perfect too.

NPS: N/A

★★★★★ by Linda Reagan on 2011-09-08

Awesome To be in the presence of His Royal Highness is an honor I shall treasure forever!

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2011-08-23

very pleased as always with visit

NPS: N/A

★★★★★ by Brian Pack on 2011-08-23

1- Very very clean 2- Extremely Beautiful Staff 3- Extremely Beautiful Staff! 4- The only thing I would change would be for Dr. Cook to use flavored gloves.

NPS: N/A

★★★★★ by Caleb Merilic on 2011-08-22

Both my son and I are new patients and we had a really good visit, every one was so nice and helpful!

NPS: N/A

★★★★★ by Theodore Hoagland on 2011-08-11

Customer attention was excellent.no wait and prompt attention to e preparation for the permanent crown

NPS: N/A

★★★★★ by Anon on 2011-08-11

The office is nicely decorated and very modern. The staff is extremely nice and friendly. The work is professional, they explained everything before it was done and gave alternatives for comfort. By far the best dentist visit Ive had and I hate going to the dentist.

NPS: N/A

★★★★★ by Vicky Feliciano on 2011-08-11

EVERYONE AT THE CLINIC IS WONDERFUL AND ALWAYS CHEERFUL AND THOUGHTFUL AND JUST GREAT. IT COULDN'T BE ANY BETTER TO HAVE ONE SO CLOSE IN OUR COMMUNITY NOT TO HAVE TO DRIVE 20 MILES THRU TRAFFIC.

NPS: N/A

★★★★★ by Robin Whitley on 2011-08-04

I experienced no pain while my cavities were filled and no discomfort as the numbing medicine wore off. I felt great and continued my normal routine and ate and drank with no problem.

NPS: N/A

★★★★★ by Bert Willard on 2011-08-01

Thorough hygenists up in there!

NPS: N/A

★★★★★ by Dana Stallings on 2011-07-29

A surprise root canal was no sweat with Dr Cook and his team. Thanks!

NPS: N/A

★★★★★ by Erin Lee on 2011-07-26

As always, a great visit to the dentist.

NPS: N/A

★★★★★ by Renee Bevan on 2011-07-26

Everything was great! Love my hygenist :)

NPS: N/A

★★★★★ by Lisa Meunier on 2011-07-26

Nice job, everyone. Makes going to the dentist almost something to look forward to:-)

NPS: N/A

★★★★★ by Marcus Jones on 2011-07-25

Been there many times. The staff are just wonderful. Easy in, easy out. All paperwork handled in house. Great job. THANKS.

NPS: N/A

★★★★★ by Dana Stallings on 2011-07-22

I read the online reviews and got recommendations from friends before booking the initial appointment with Smithfield Family Dentistry. The office definitely lived up to its reputation. Moirah at the front desk was more than accomodating to fit my appointment around my work schedule and Joy had all my insurance info worked out when I arrived. The x-ray tech and Melissa the hygienist were superb. For the first time in my (very extensive) dental life, Melissa and Dr. Delk listened to me and tailored a treatment plan around my needs! I look forward to working with Dr. Cook and the rest of his staff, as well as bringing my young children for their dental care. Thank you!

NPS: N/A

★★★★★ by Anon on 2011-07-21

Very pleasant experience! Personnel friendly but professional.

NPS: N/A

★★★★★ by Janet Kneisel on 2011-07-14

Fun as always!!! Doesn't Brenda just look adorable with her haircut. Dr. Cook please be careful this weekend - try not to get hurt!

NPS: N/A

★★★★★ by Stephen Williams, Jr. on 2011-07-13

Smithfield Family Dentistry provided great professional service. They were very happy to answer all of my questions and provide tips to prevent cavities. They are very well equipped and used many tools I haven't seen before. (They even printed a picture of my tooth at my request.) As a nice bonus, each room contains a TV and I watched ESPN the entire time I was there.

NPS: N/A

★★★★★ by Stacey Lee on 2011-07-13

Another great visit to Dr. Cook's office. We appreciate the care received & the personal connection with the staff.

NPS: N/A

★★★★★ by Michele Lanzalotto on 2011-07-12

Dr. Cook & staff offer top quality dental work while being greeted with hometown ease. Genuine concern for your health and well being is offered which makes the time go by quickly when you are in the chair. For anyone who asks I always recommend Smithfield Family Dentistry.

NPS: N/A

★★★★★ by Albert Corvigno on 2011-07-11

Service was excellent by the hygenist and denntist.

NPS: N/A

★★★★★ by Dick Oliver on 2011-07-08

Thanks to everyone there for being so kind and courteous to me. I really miss the environment there and the great people also.

NPS: N/A

★★★★★ by Jarvis Hearn on 2011-07-08

Made to feel welcomed and comfortable. One of the best.

NPS: N/A

★★★★★ by Anon on 2011-07-08

I recently had a cleaning and then scheduled an appointment to have cavaties filled. I was seen on time at each appointment and had great care!

NPS: N/A

★★★★★ by Linda Lytton on 2011-07-07

I was diagnosed with a cracked tooth and referred to an endodontist for further evaluation to determine if my tooth could be saved through a root canal. Both Dr. Cook and Dr. Trudeau offered excellent education regarding my options. It was determined that my tooth needed to be extracted and Dr. Cook did the honors. Dr. Cook and his staff were very reassuring and professional throughout my experience. I received a follow-up call at home after my procedure to see how I was doing. This practice definitely offers the most relaxing atmosphere I've ever experienced for dental work.

NPS: N/A

★★★★★ by Joseph Caterbone III on 2011-07-06

My visit was exceptional. The staff explained everything in detail from the routine cleaning to the proper care in preventing future problems. I recommend Smithfield Family Dentistry to all.

NPS: N/A

★★★★★ by Sherry Adkins on 2011-07-06

I appreciate the fact that your entire staff is friendly. I have actually stopped seeing someone in the medical field because of an unfriendly receptionist so this is very important to me. People really don't care how much you know until they know how much you care!!

NPS: N/A

★★★★★ by Dan Vial on 2011-06-28

Appointment on time, pleasant and professional staff. Same as they've been over the past 5 years.

NPS: N/A

★★★★★ by John Wandling on 2011-06-24

Most fun I've ever had at the Dentist's.

NPS: N/A

★★★★★ by Megan Allen on 2011-06-24

always professional; excellent care; relaxed and caring environment

NPS: N/A

★★★★★ by Theodore Hoagland on 2011-06-24

I appreciate the deference to the time of your customers. When I schedule an appointment I intend to be there on time and I expect to be serviced at the time scheduled. That is always the case with Smithfield Fam Dentistry. Your employees are professional and personable..always good for custmer retention. Thank you, Ted

NPS: N/A

★★★★★ by Francois Meunier on 2011-06-21

Got to my appt early, was seen early, no pain experienced, nice chat with the staff members, Doc went out of his way to accomodate me by filing down a crown I had complained about sticking! Can't get any better than this!!!

NPS: N/A

★★★★★ by Edward James on 2011-06-21

The best dentist i have ever been too.

NPS: N/A

★★★★★ by Anon on 2011-06-17

good, happy, didn't hurt, good outcome, Quality work, nice people, friendly.

NPS: N/A

★★★★★ by Marcus Jones on 2011-06-16

Outstanding staff. Wonderful service. Emergency appointment. Fixed right the first time. Dr. Cook and Dawn are a great team.

NPS: N/A

★★★★★ by Wendy Smith on 2011-06-10

I have been a patient of Dr. Cook's for over a year. I found him to be extremely professional and feel he does and excellent job. I have recommended him to all my friends and family.

NPS: N/A

★★★★★ by Jack Price on 2011-06-08

The service was great and they were able to accomodate a change to help me keep an appointment

NPS: N/A

★★★★★ by Gloria Green on 2011-06-08

all went well with my procedure thanks

NPS: N/A

★★★★★ by Nora Pye on 2011-06-07

Today was my 5 yr year old's first appt with Dr. Cook and his staff. And she loved it. Thank you for the welcome at the front desk to start off. This is truly the first impression and it was wonderful and welcoming. The staff was great with her...the explanation of her baby teeth all the way to the timer used when she brushes. Tonite she used her timer and flossed for the first time. That is the impression Smithfield Dentistry made and we thank you.

NPS: N/A

★★★★★ by Penelope Kidd on 2011-06-01

Dr. Cook and Michelle are both very skilled and professional health care providers. It's always a pleasure to visit the office and then leave with super clean healthy teeth.

NPS: N/A

★★★★★ by Julie Cullom on 2011-05-31

Great Service. Very friendly staff.

NPS: N/A

★★★★★ by Holly Pierno on 2011-05-25

Excellent dental health service! Professional, competent and caring staff.

NPS: N/A

★★★★★ by Theresa Demartino on 2011-05-23

Brenda is the best hygienist!! Professional, sweet and does a great job.

NPS: N/A

★★★★★ by Gina Tate on 2011-05-19

My recent hygienist visit was a pleasant experience. Michelle is professional and very skilled at her task. Yet she puts me at ease with her friendliness. We all look forward to our visits in our home.

NPS: N/A

★★★★★ by Steven Pillow on 2011-05-19

This was probably the best dentist visit in my life. The office Staff is so pleasant and helpful, and the professional staff are outstanding. I would definitely recommend Smithfield Family Dentistry to anyone I know. I have always dreaded visits to the dentist, but I won't have to feel about that so much in the future. I will never forget how to get to Windsor. Kim told me just not to forget that the COURT House was an important landmark. Thank you, Steve

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2011-05-18

very pleased as always staff is excellant

NPS: N/A

★★★★★ by Alana Sise on 2011-05-17

It is a pleasure to go to the dentist -- the hygenist has a light feather touch that is wonderful.

NPS: N/A

★★★★★ by Robin Hiddemen on 2011-05-13

Smithfield Family Dentistry provides a professional service from the time you step through the door until all services are delivered. As a retired military officer, I've dealt with numerous dentists through the years and Dr. Cook and his staff are the best.

NPS: N/A

★★★★★ by John Elke on 2011-05-12

I had a cracked tooth that needed some serious attention. The staff were highly professional and Dr Cook was awesome! Thanks!

NPS: N/A

★★★★★ by James Phillips on 2011-05-11

As always Brenda was excellent even using me as her test case for to use her new toy for cleaning implants that Dr Cook purchased "with me in mind." My visits are pleasant as the staff are great; I must not neglect Michelle or ????

NPS: N/A

★★★★★ by Stephen Amy on 2011-05-04

WHAT CAN I SAY? IF YOU WANT A ROOT CANAL SEE DR. COOK.YOU WON'T FEEL A THING. SAMY

NPS: N/A

★★★★★ by Anon on 2011-05-04

Had a great first visit at Smithfield Family Denistry. Pleasant atmosphere, friendly staff. Would highly recommend.

NPS: N/A

★★★★★ by Dale Baugh on 2011-05-02

excellent color matching and workmanship. Beter than original.

NPS: N/A

★★★★★ by Alfred Coke on 2011-04-27

Really good visit. Got a chipped tooth fixed that was driving my tongue crazy!

NPS: N/A

★★★★★ by James Warren on 2011-04-26

Michelle is a little goofy but very good at her job. Very nice person.. All my visits to you office (except one) have been plesant an professional. Thanks.

NPS: N/A

★★★★★ by James Warren on 2011-04-26

Michelle is a little goofy but very good at her job. Very nice person.. All my visits to you office (except one) have been plesant an professional. Thanks.

NPS: N/A

★★★★★ by William Whitley on 2011-04-25

Excellent. Everyone went above the norm to address questions and concerns that I expressed about my dental health.

NPS: N/A

★★★★★ by Sheila Wright on 2011-04-25

For quite a number of years, I've always dreaded going for my dental "cleaning" appointments. Since I've switched to Dr. Cook's practice, I no longer try to "put them off" as I had done in the past. The personnel are courteous, professional, and highly experienced in their jobs. I actually look forward to my visits and "chatting" with my dental hygienist! I highly recommend this practice for your dental work! Thanks again for another wonderful visit!

NPS: N/A

★★★★★ by John Bates, Jr. on 2011-04-21

Excellent staff and service. Only problem is taking small bits of time to talk while having hands and instruments in your mouth ;-)

NPS: N/A

★★★★★ by Roland Beem on 2011-04-19

Was seen promptly as scheduled and received what I felt was a thorough cleaning and evaluation.

NPS: N/A

★★★★★ by Paul Woche on 2011-04-18

Great service; keep up the good work.

NPS: N/A

★★★★★ by Anon on 2011-04-18

I travel all the way from the OBX for each appontment, great service

NPS: N/A

★★★★★ by Timothy Hillegass on 2011-04-15

I went by Dr. Cook's office to see about setting up an appointment as a first time patient. I ended up seeing the Doctor immediatly. They did not have to do that but I certainley appreciated it. Great Experience

NPS: N/A

★★★★★ by Joseph Krieger on 2011-04-14

Michelle does a great job and is allways very professional.

NPS: N/A

★★★★★ by Julie Greene on 2011-04-14

Dr. Cook and his entire staff always make my visit a pleasant one. They are courteous and friendly and very attentive. Their new office is professional and comfortable. I highly recommend Smithfield Family Dentistry!

NPS: N/A

★★★★★ by Edward Bland on 2011-04-12

I got very good and attentive dental work.

NPS: N/A

★★★★★ by Anon on 2011-04-12

Efficient, knowledgable, educating, personable staff. Very relaxing atmosphere...

NPS: N/A

★★★★★ by Barbara Bonney on 2011-04-11

Pleasant experience with well trained professionals

NPS: N/A

★★★★★ by Dale Baugh on 2011-04-08

great staff, great surroundings, great professional care. From the moment you enter the door until you exit, you are cared for. From refreshments to refreshing conversation you are cared for. Best dental care I have known in over 40 years.

NPS: N/A

★★★★★ by Anon on 2011-04-07

Warm, friendly, competent service

NPS: N/A

★★★★★ by Anon on 2011-04-05

Most punctual Dr. I have been to in years! Wonderful with children too.

NPS: N/A

★★★★★ by Janet Kneisel on 2011-04-04

I am very happy with Smithfield Family Dentistry. I have been going to them since they opened and have always had a good experience. I appreciate that fact that they are always prompt in getting you in and out.

NPS: N/A

★★★★★ by Ernest Powell on 2011-03-30

Dr Cook and staff made my visit an almost pleasant interlude with satisfying results.

NPS: N/A

★★★★★ by Robert Armstrong on 2011-03-25

Dr. Cook runs an efficient and comfortable office, replete with knowledgeable and genuinely happy employees and technicians. The "dentist experience" is always a good one for me. My visit on 24 March was typical in this way.

NPS: N/A

★★★★★ by Mary Peterson on 2011-03-24

I had a great experience.

NPS: N/A

★★★★★ by Anon on 2011-03-23

It's always a pleasure coming to the Dentist. The staff are very friendly and the gals up front are awesome! Dr. Cook is great with the kids and always very helpful.

NPS: N/A

★★★★★ by Matthew DeHoust on 2011-03-17

Friendly, professional, thorough, and on-time.

NPS: N/A

★★★★★ by Mary Ann Martin on 2011-03-17

I love Dr Cook and his employees. You always feel like you are there number one patient and try to make sure you are comfortable.

NPS: N/A

★★★★★ by Edmund Mortimer on 2011-03-15

Very knowledgeable and professional. Good advice on how to maintain teeth in the future

NPS: N/A

★★★★★ by Dale Baugh on 2011-03-15

Incredible technology and patient support! To go from broken tooth to shiny new crown in a litle over an hour was just incredible. Dr. Cook has availed himself with state of the art computer technology that produces custom-perfect fit-crowns while you comfortably wait.

NPS: N/A

★★★★★ by Andrew Fox on 2011-03-14

Everything was great except the fact I have these cavities! LOL!

NPS: N/A

★★★★★ by Marcus Jones on 2011-03-14

Best service and staff anywhere. From appointments to billing can't be beat. Dawn is the best Dent. Asst. going.

NPS: N/A

★★★★★ by Robert Kidd on 2011-03-10

Excellent professional cleaning and analysis from Dr. Cook and Michelle.

NPS: N/A

★★★★★ by Raymond Deplatchett on 2011-03-09

The folks at Smithfield Family Dentistry are always pleasant. Excellent service is the norm

NPS: N/A

★★★★★ by Anon on 2011-03-08

Always have found the staff to be excellent as well as friendly.

NPS: N/A

★★★★★ by Riley Griffin on 2011-03-04

Michelle did a wonderful job as she always does.

NPS: N/A

★★★★★ by Nelson Moody Jr. on 2011-03-03

very relaxed atmosphere with modern technology and very informative.

NPS: N/A

★★★★★ by Brian Pack on 2011-03-02

If the tooth paste doesn't make your mouth water Dr. Cook certainly will. Dr. Cooks hands were so gentle, yet strong. I will be requesting weekly check ups.

NPS: N/A

★★★★★ by Debra Whitley on 2011-02-28

I had 2 fillings done this afternoon by Dr. Cook. I was in and out in less than an hour. His work is very professional. Dr. Cook and his staff are very courteous and personable.

NPS: N/A

★★★★★ by David Maltby on 2011-02-25

Michelle is a great hygienist and Dr. Cook spends time to ensure that the customer is satisfied.

NPS: N/A

★★★★★ by Shirley Wilborn on 2011-02-24

I found Smithfield Family Dentistry to be an extremely welcoming and professional office. Though this was my first visit they made me feel like I had been going there for years. Everyone was extremely warm friendly. Thank you for making my first visit a most pleasant one. I felt very safe, the office was spotless. I loved it! In addition to the great service, they are less than five minutes from my home.

NPS: N/A

★★★★★ by John Wandling on 2011-02-22

Dr. Cook is a thorough and conscientious dentist. His hygenists are the best, especially Michelle.

NPS: N/A

★★★★★ by Mark Morrison on 2011-02-22

Friendly and very competent staff. Modern facilities and equipment.

NPS: N/A

★★★★★ by Anon on 2011-02-17

painless, well supported, "to the plan" removal of an old tooth. great staff support on beginning and end, great facility. Extremely well organized and excellent performing organization. Dr. Cook is a master!

NPS: N/A

★★★★★ by Anon on 2011-02-12

excellent service and support. Great friendly staff. Very pleasant office to visit. Dr. Cokk really works with his clients.

NPS: N/A

★★★★★ by Debra Whitley on 2011-02-10

Dr. Cook & his staff are very professional, friendly and knowledgable.

NPS: N/A

★★★★★ by Bruce Fischer on 2011-02-03

I had a very pleasant visit today, Great staff, gental touch with the cleaning. Great experiance.

NPS: N/A

★★★★★ by Stephenie Zamora on 2011-02-01

I love the staff. They make you feel like family. Very accomodating to your needs. I always walk out feeling better and laughing. Beautiful office.

NPS: N/A

★★★★★ by Anon on 2011-01-31

My visit was very profesional and I was made to feel comfortable and well cared for.

NPS: N/A

★★★★★ by Paula Hartman on 2011-01-26

Dr. Cook and his team not only do a great job but the entire office is very welcoming and personal. I highly recommend them!

NPS: N/A

★★★★★ by Mike Stringer on 2011-01-25

New crown added and filling

NPS: N/A

★★★★★ by CJ Dunlap on 2011-01-24

everyone was very nice and professional. there was no wait

NPS: N/A

★★★★★ by Kenneth Hunt on 2011-01-18

I was brought in on an unscheduled appointment. The office worked me in to repair a cracked tooth.

NPS: N/A

★★★★★ by Regina Hilton on 2011-01-14

I'm verty satisfy with your service and I've recommended you to other.

NPS: N/A

★★★★★ by Anon on 2011-01-13

VERY PLEASANT PLACE TO COME TO. STAFF ARE VERY NICE.

NPS: N/A

★★★★★ by Anon on 2011-01-13

VERY PLEASANT PLACE TO COME TO. STAFF ARE VERY NICE.

NPS: N/A

★★★★★ by Marcus Jones on 2011-01-11

As always...What a great staff. Dawn and the girls take such good care of me. This has been my 3rd visit in less than 2 months. Not my idea of a good time. Dr. Cook has a great location, friendly staff who go out of their way to take care of the family (each pt.). I can't say that I look forward to going back, but since I have to; it would be nowhere else.

NPS: N/A

★★★★★ by Mary Kay Hunt on 2011-01-10

Staff friendly, professional, and very competent

NPS: N/A

★★★★★ by Jarvis Hearn on 2011-01-06

Great group of friendly staff.

NPS: N/A

★★★★★ by Holly Pierno on 2011-01-05

Aloha..was happy 2 experience no pain during my crown recovery process and felt more at ease with the new office girl who worked in my mouth..she was professional, smart, genuine, caring and informative.

NPS: N/A

★★★★★ by Anon on 2011-01-04

This was my second visit to Smithfield Family Dentistry and I am very pleased with the friendliness and politeness of the staff.

NPS: N/A

★★★★★ by Penelope Kidd on 2011-01-01

Very courteous and friendly office...extremely competent dentist..a pleasure to come there, in spite of being the "dreaded" dentist's office.. appointment always starts on time...

NPS: N/A

★★★★★ by Evan Lee on 2010-12-31

As always, an outstanding visit. My kids actually look forward to their dental visits. Thanks Dr. Cook and staff!

NPS: N/A

★★★★★ by Anon on 2010-12-30

Very friendly and helpful staff; no wait to be seen by dentist; great with children

NPS: N/A

★★★★★ by Megan Allen on 2010-12-24

the hygienist was great and dr. cook is always professional and thorough.

NPS: N/A

★★★★★ by Dan Vial on 2010-12-23

Good visit, friendly and helpful staff.

NPS: N/A

★★★★★ by Sydney Swan on 2010-12-13

Dr. Cook and his staff are always professional, friendly and thorough! We are very happy to have found a fantastic dentist!

NPS: N/A

★★★★★ by Earlene Sprouse on 2010-12-07

The friendly competent professional service made me feel very comfortable.

NPS: N/A

★★★★★ by James Harrison on 2010-11-29

Michelle was excellent as always. she handled my questions and comments with professionalism and never missed a beat. Very knowledgeable.

NPS: N/A

★★★★★ by Peggy Thal on 2010-11-22

Another great visit. Had my teeth cleaned and checked. The Hygienist ,Michelle, took great care and time on cleaning my teeth. Dr. Cook checked and gave me his recommendations. This was one of many visits I have had at this office. I am always satisfied with the whole staff which is like a family. I would recommend this dental office to my friends and anyone.

NPS: N/A

★★★★★ by Bert Willard on 2010-11-17

The staff and attending doc was personable, attentive, and great. Highest marks!

NPS: N/A

★★★★★ by Frederick Phelps on 2010-11-16

convenient location. competent, friendly staff. professional treatment.

NPS: N/A

★★★★★ by George Gwaltney on 2010-11-16

I had not been to the dentist in a long time and dreaded what I might face. Dr. Cook and his staff made it a positive experience. I highly recommend them to anyone looking for a dentist!

NPS: N/A

★★★★★ by Wesley Jones on 2010-11-15

See below in "Private Comments for our Bueinsess"

NPS: N/A

★★★★★ by Robert Wright, Jr. on 2010-11-12

very well pleased with the staff and dr.cook

NPS: N/A

★★★★★ by Francois Meunier on 2010-11-05

The professional standards have been once again maintained!

NPS: N/A

★★★★★ by Charles Mcfarlin on 2010-11-04

Great location. Wonderful staff!

NPS: N/A

★★★★★ by Judith Cutler on 2010-11-02

The staff is always highly professional and pleasant.

NPS: N/A

★★★★★ by Francois Meunier on 2010-10-27

As usual the service was professional and competent!

NPS: N/A

★★★★★ by William Whitley on 2010-10-22

I had a great visit. It good to get back to a dentist who is both professional, patient oriented and friendly. The entire staff was very professional and friendly and in most case addressed my questions and concerns before I could even ask them. It was just a really great experience and I really do not usually say that about a dental visit.

NPS: N/A

★★★★★ by Michael Dodson on 2010-10-22

The dental office is modern and the staff is very pleasant and knowledgeable of dental technology

NPS: N/A

★★★★★ by Sheila Wright on 2010-10-21

Your dental business is one of the best I've ever experienced. Everyone is friendly and all are highly proficient in their jobs. In all the years my family and I have attended, we've never had a bad experience! Visiting the dentist is no longer dreaded!

NPS: N/A

★★★★★ by Joseph Krieger on 2010-10-20

Great experience as usual!

NPS: N/A

★★★★★ by Beatrice Wise on 2010-10-20

very professional,informative and friendly

NPS: N/A

★★★★★ by Brenna Evancho on 2010-10-16

I switched my dentist and am so glad I did. The doc and staff are so very friendly and caring! They welcome me as soon as I walk in the door and know my name as soon as they see my face. I've always worried about switching physicians, but this has been the most pleasant experience I've ever been through and I recommend them to everyone I know!

NPS: N/A

★★★★★ by Linda Reagan on 2010-10-13

Top notch care by an extremely fine dentist and staff.

NPS: N/A

★★★★★ by Anon on 2010-10-13

These great folks know I don't like coming to the dentist, but they like me anyway! How much more can you ask? Thanks Smithfield Family Dentistry for all your care and concern!!

NPS: N/A

★★★★★ by Donna Griffin on 2010-10-11

Though I imagine no one really enjoys a visit to the dentist, I look forward to my appointments so that I can visit with the wonderful staff.

NPS: N/A

★★★★★ by Anon on 2010-10-10

Very professional and friendly! Concerned and attentive to our needs!

NPS: N/A

★★★★★ by Anon on 2010-10-08

Everyone on the staff is wonderful!

NPS: N/A

★★★★★ by Barbara Bonney on 2010-10-07

Friendly competent personnel

NPS: N/A

★★★★★ by Anon on 2010-10-03

Friendly, professional, flexible. I rec'd excellent care. They are willing to work with you whether it is for scheduling or finances. The expertise in the practice is awesome. Dr Cook is caring, gentle and compassionate, as is his staff. I definitely would, and do, recommend this practice.

NPS: N/A

★★★★★ by Anon on 2010-09-30

Outstanding customer service and friendly staff, modern facility, very comfortable waiting area...first class!

NPS: N/A

★★★★★ by Beth Jamison on 2010-09-27

Everyone in the office was courteous and professional, including the receptionist, hygeinist, and dentist. The office was clean and tastefully decorated. I am happy to recommend Dr. Cook and his staff to my friends and family.

NPS: N/A

★★★★★ by Wallace Strader, Jr on 2010-09-24

It is hard to believe that one would look forward to going to the dentist but I cannot say that I have ever had a bad experience there. Whether it is having a cavity filled or getting my teeth cleaned, I have always felt that all involved are very conscientious and will answer any question that I may have. I also appreciate the "brutal" honesty that is provided. All have always been very nice and have a great sense of humor. I would not consider going anywhere else.

NPS: N/A

★★★★★ by Julie Greene on 2010-09-22

Dr. Cook & his staff are very professional and polite. Their new office is attractive & modern. No complaints; would recommend!

NPS: N/A

★★★★★ by CJ Dunlap on 2010-09-20

Very caring practice that utilizes the most up-to-date equipment and techniques. Never have to wait to be seen and the computer/texting reminders for appointments are so helpful.

NPS: N/A

★★★★★ by Gary Martin on 2010-09-20

Very professional, yet friendly, visit.

NPS: N/A

★★★★★ by Anon on 2010-09-15

Your courteous, professional staff runs appointments efficiently while remaining friendly and warm. I feel very well cared for every visit.

NPS: N/A

★★★★★ by Patricia Slade on 2010-09-13

I really do enjoy the kindness of everyone in the office.

NPS: N/A

★★★★★ by Anon on 2010-09-09

I was pleased with the service that I received while I was at your office.

NPS: N/A

★★★★★ by Mary Rollings on 2010-09-08

Superb cleaning and personal service even though I hear I can be a difficult patient!
HaHa

NPS: N/A

★★★★★ by Suzanne Anderson on 2010-09-02

I am very satisfied with the dental services provided.

NPS: N/A

★★★★★ by Anon on 2010-08-31

Love the hygienist and the whole office staff works hard to be friendly, polite and accommodating.

NPS: N/A

★★★★★ by Danine Hopkins on 2010-08-31

Beautiful office and everyone there is so professional and nice, they make me feel comfortable and reassured.

NPS: N/A

★★★★★ by Riley Griffin on 2010-08-25

Smithfield Family Dentistry provides outstanding dental care. I would recommend them to anyone that I know

NPS: N/A

★★★★★ by Theresa Demartino on 2010-08-23

I have a lot of experience and Brenda is one of the best hygienist I have had. I am very pleased with my experience.

NPS: N/A

★★★★★ by James Warren on 2010-08-22

Professional but very people friendly. This makes the appointments turn into a relaxed experience.

NPS: N/A

★★★★★ by Robert Cole on 2010-08-20

Very professional and always a friendly experience.

NPS: N/A

★★★★★ by Anon on 2010-08-20

rough surface on repeated fillings

NPS: N/A

★★★★★ by Mark Morrison on 2010-08-17

I am pleased with the level of service

NPS: N/A

★★★★★ by Robert Cole on 2010-08-03

Going to the dentist is fun in Smithfield. Your kindness and professionalism are second to none. The benefits of your superb service add significantly to the quality of my life. Thank you.

NPS: N/A

★★★★★ by Anon on 2010-07-30

What I say is just for you, not to be published anywhere. I will recommend you to others on my own, but not publicly. This is no different treatment than any other business that I might recommend.

NPS: N/A

★★★★★ by Ronald Jones on 2010-07-29

Friendly, caring, professional, a great atmosphere!

NPS: N/A

★★★★★ by Anon on 2010-07-29

This dental office is professional yet warm and friendly. It offers excellent services.

NPS: N/A

★★★★★ by Timothy Mott on 2010-07-23

What does "review our business" mean?

NPS: N/A

★★★★★ by Judith Cutler on 2010-07-16

I am always in very capable hands with Dr.Cook and his staff.

NPS: N/A

★★★★★ by Francois Meunier on 2010-07-15

Professional services rendered by a most knowledgeable and friendly staff.

NPS: N/A

★★★★★ by Arlene Anderson on 2010-07-14

The staff is great and I have a good time and wonderful conversation during my visits.

NPS: N/A

★★★★★ by Timothy Mott on 2010-07-12

Thank you for getting me in without notice and fixing my broken tooth with a crown (temp)

NPS: N/A

★★★★★ by Marilyn Corvigno on 2010-07-03

The staff was very friendly and professional and made me comfortable on my first visit to their office

NPS: N/A

★★★★★ by Anon on 2010-07-03

Great group of well qualified people to help you with your smile.

NPS: N/A

★★★★★ by Francois Meunier on 2010-07-01

Professional, efficient and friendly staff, and a comfortable environment.

NPS: N/A

★★★★★ by Jennifer Booth on 2010-06-24

Our visit was great! I had a cleaning at the same time that both boys (ages 8 & 4) had theirs. We were out of there in an hour. They even got Jacob to take a panoramic of his mouth! We all now have nice clean teeth! Thanks! :0)

NPS: N/A

★★★★★ by Bruce Gearey on 2010-06-22

I would rate the Cowboys as a below average team. However, the dentistry is first class. Everyone has their flaws.

NPS: N/A
